

# OPERATION: SAFE COMMUNITY

A MEMPHIS FAST FORWARD INITIATIVE



## ***OBJECTIVE OUTCOME INDICATORS 3rd Quarter 2018***

*Rev. 10/23/18*

### **Status Legend:**



**Green - On pace to meet five year goal**



**Yellow - Somewhat behind pace**



**Red - Significantly behind pace**



**Blue – Completed**

## Goal A: Strengthen community engagement in crime prevention efforts.

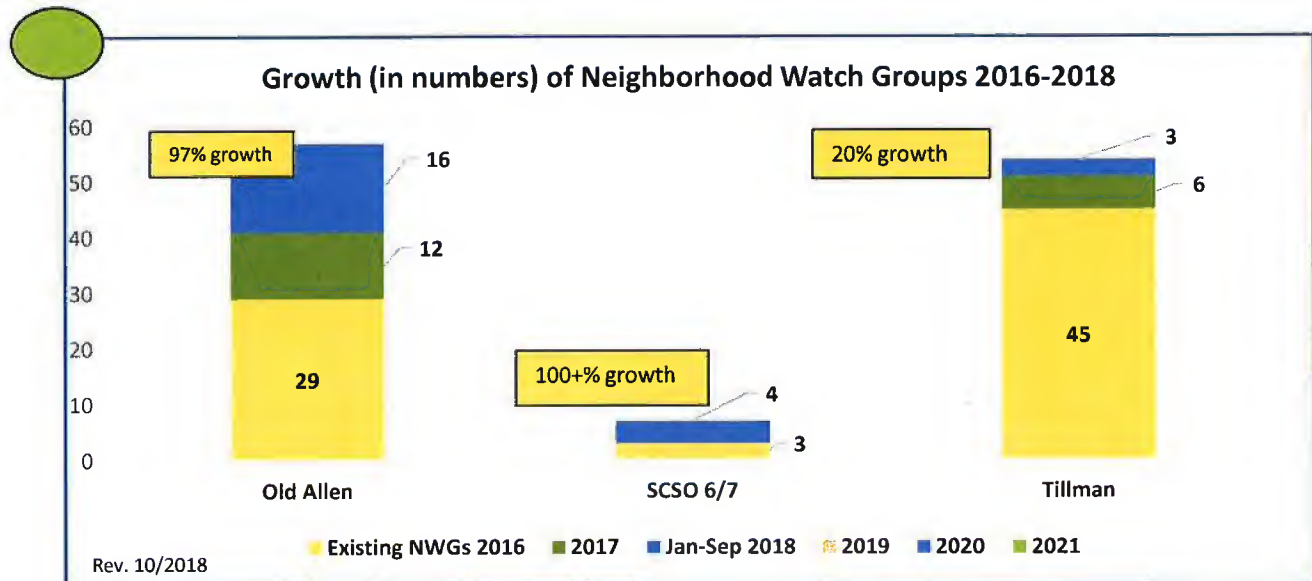
**Objective 1:** Establish and maintain a “Neighborhood Safety Initiative” (NSI) that builds on and strengthens partnerships among neighborhood groups, law enforcement, and other city/county government agencies.

**OBJECTIVE OWNERS:** Crime Commission, City of Memphis, and Shelby County

### Outcomes:

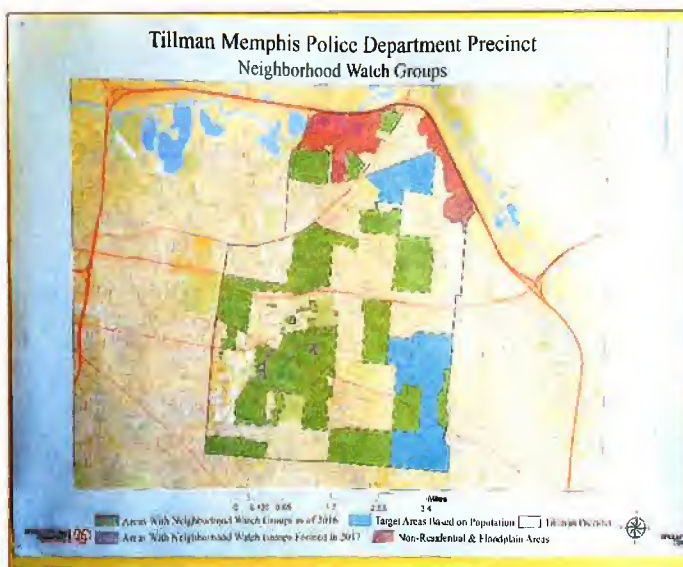
**Ensure that all neighborhoods in NSI geographic areas have active neighborhood watch groups.**

*The first chart shows growth in numbers through first quarter 2018. The maps reflecting geographic coverage appear below (as of end of 2017). The annualized goal is organizing active NWGs in at least 20% of those populated areas without a group. Rev. 10/18*



Source: MPD and SCSO. Districts 6/7 cover sections of the north end of Shelby County.

**Precinct maps for Tillman and Old Allen as of end of year 2017 (see legend for new geographic areas covered).**



Green=Existing as of 2016 Pink=2017 NWGs Blue=Targeted areas for 2018 Red=Non-residential areas  
Mapping courtesy of the University of Memphis based on data provided by MPD. These maps are produced once a year.



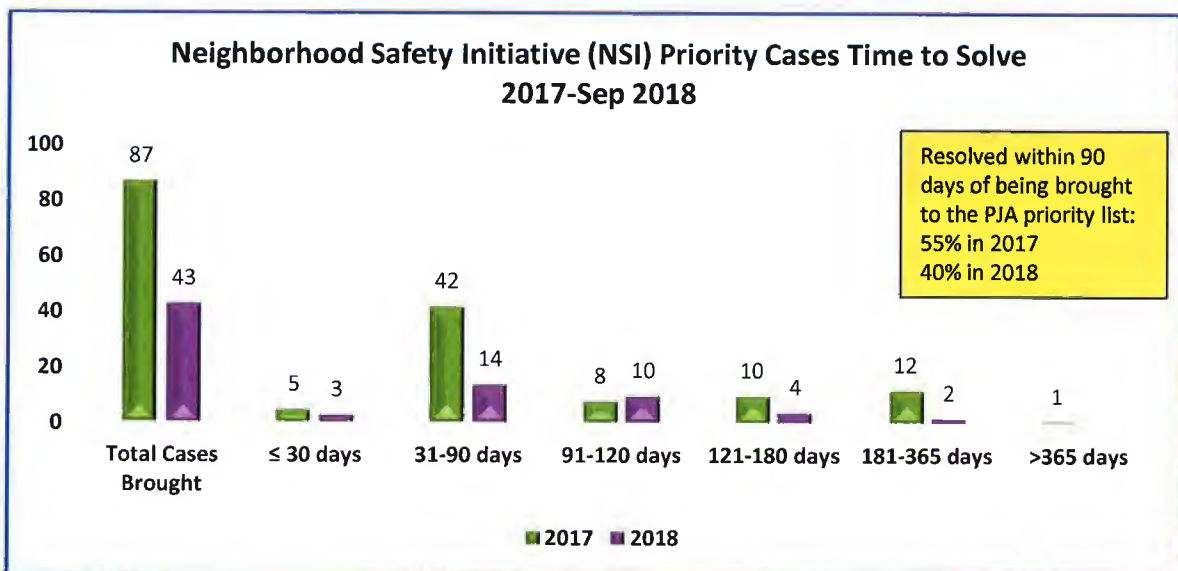
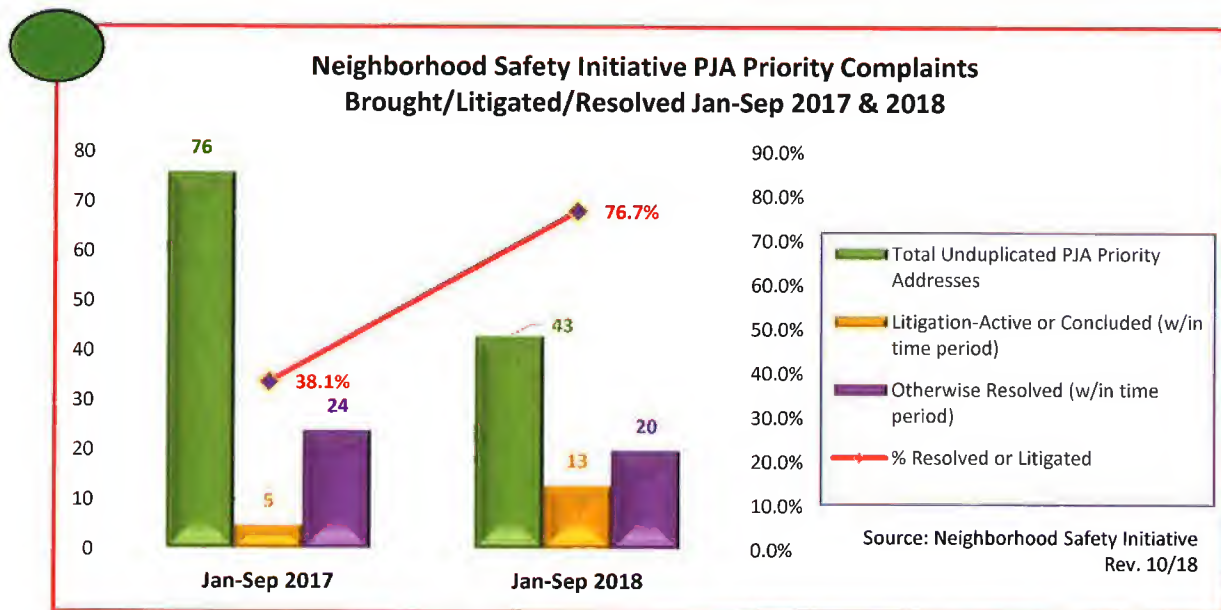
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**OBJECTIVE OWNERS:** Crime Commission, City of Memphis, and Shelby County

### Outcomes, A1 continued:

On an annualized basis, at least 80% of complaints brought to the NSI as priorities will be resolved to the satisfaction of PJA leadership. Only 3 blight/3 crime cases per PJA per month are being followed, with “closed” date reflecting PJA leadership satisfaction that the matter is resolved within a 12 month period. “Litigation” means the case was referred to the Environmental Court for further action and could be active or concluded. This result may differ from what a review of 311 records would show. Year end percentages will differ substantially from those of quarters as closing of cases occurs over time. Additionally, the system of reporting cases closed improved since inception of this NSI process, possibly impacting closing percentages.



\*Resolution includes both litigated and non-litigated matters. Litigated matters may still be pending in court.  
Source: NSI Rev. 10/18

## Goal A: Strengthen community engagement in crime prevention efforts.

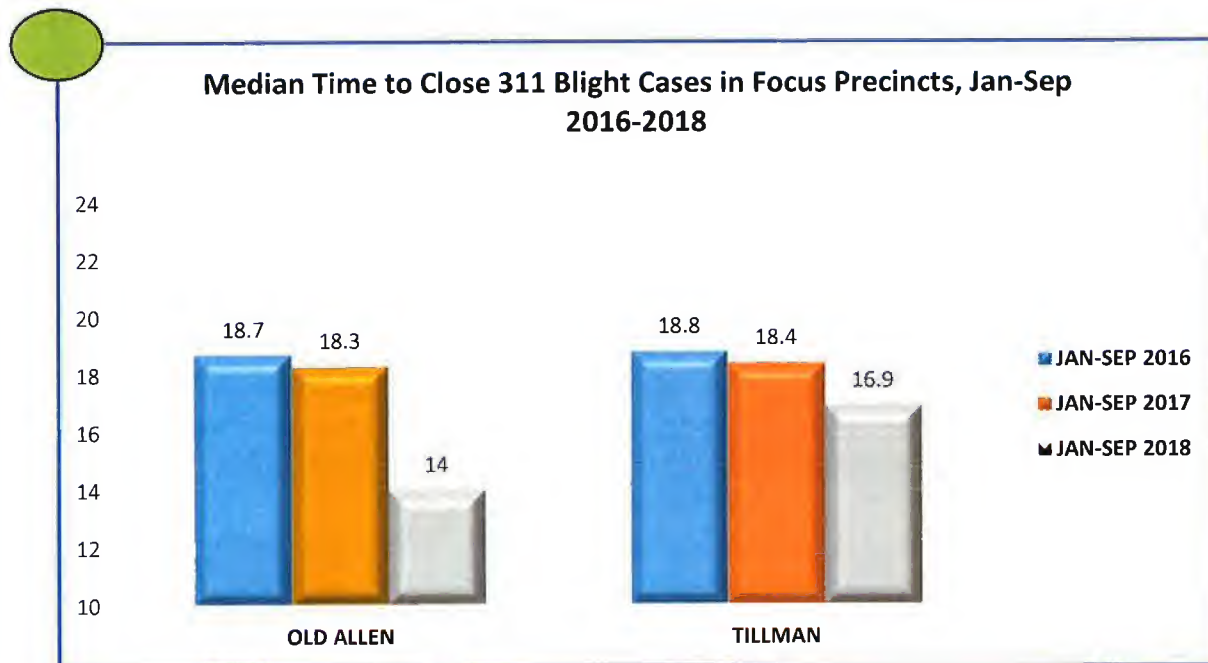
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**OBJECTIVE OWNERS:** Crime Commission, City of Memphis, and Shelby County

### Outcomes, A1 continued:

**Obtain median times to resolution for citizen complaints\* emanating from the NSI areas below the median times in those areas in 2016.**

- *NSI areas include Old Allen and Tillman precincts. Unlike the charts on the previous page which focused on selected priority matters, these results emanate from a review of the 311 system. However, 311 processes thousands of complaints from each precinct on a monthly basis, many of which do not directly relate to crime. Therefore, this outcome is limited to selected categories of blight complaints that are most associated with potential for criminal activity.*
- *Note: the median times may be impacted by when data is gathered. Prior years’ cases have a higher number of cases taking longer to close simply by having had longer to accumulate more “slow-to-close” matters. Medians help null the impact of outliers, but 2018 data will be revisited toward the end of 2019 to provide a more comparable review. Going forward, future 2019 data can be reviewed in a similar time frame to that gathered in closer proximate time in 2018. Some variations in date of review will impact an exact comparison.*



Source: City of Memphis 311, rev. 10/18

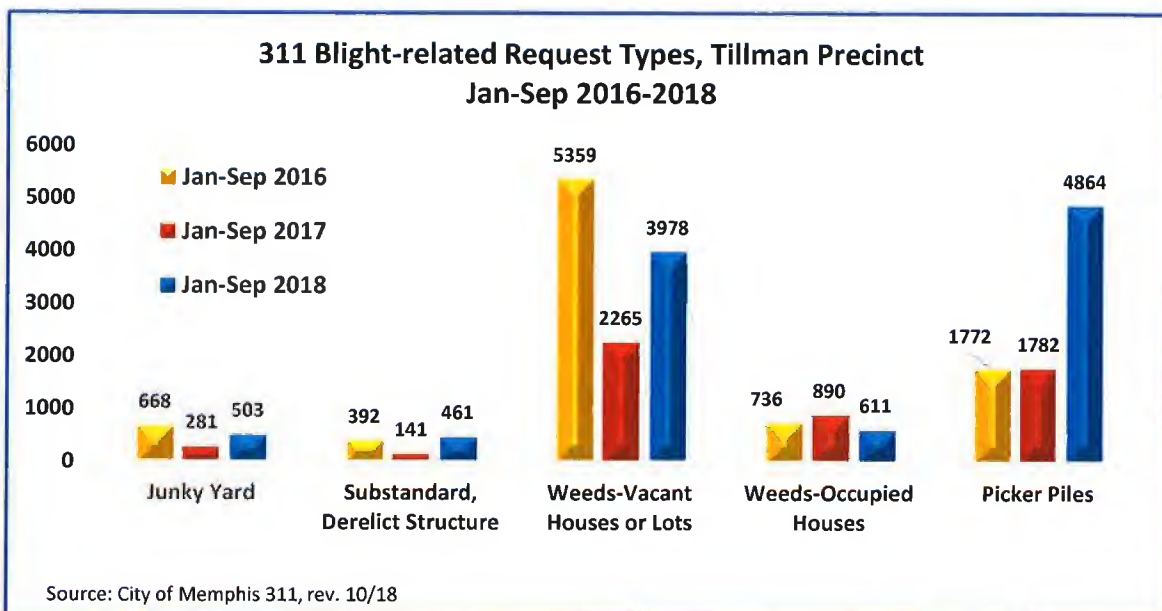
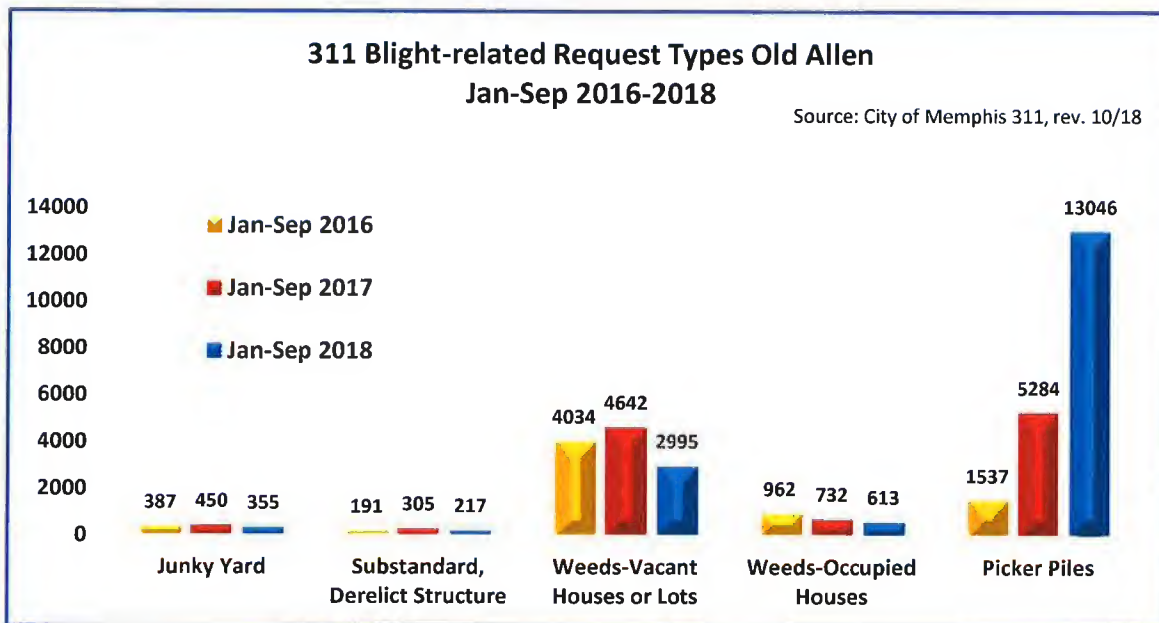
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**Objective 1:** Establish and maintain a “Neighborhood Safety Initiative” (NSI) that builds on and strengthens partnerships among neighborhood groups, law enforcement, and other city/county government agencies.

**OBJECTIVE OWNERS:** Crime Commission, City of Memphis, and Shelby County

### Outcomes, A1 continued:

For informational purposes, the following charts show types of blight-related requests in the 311 system in the focus precinct areas of Tillman and Old Allen. Picker piles far outstrip other requests in Old Allen, while weed complaints at vacant houses or lots combined were the primary concern reported in Tillman. Other precincts reflect similar results.





## Goal A: Strengthen community engagement in crime prevention efforts.

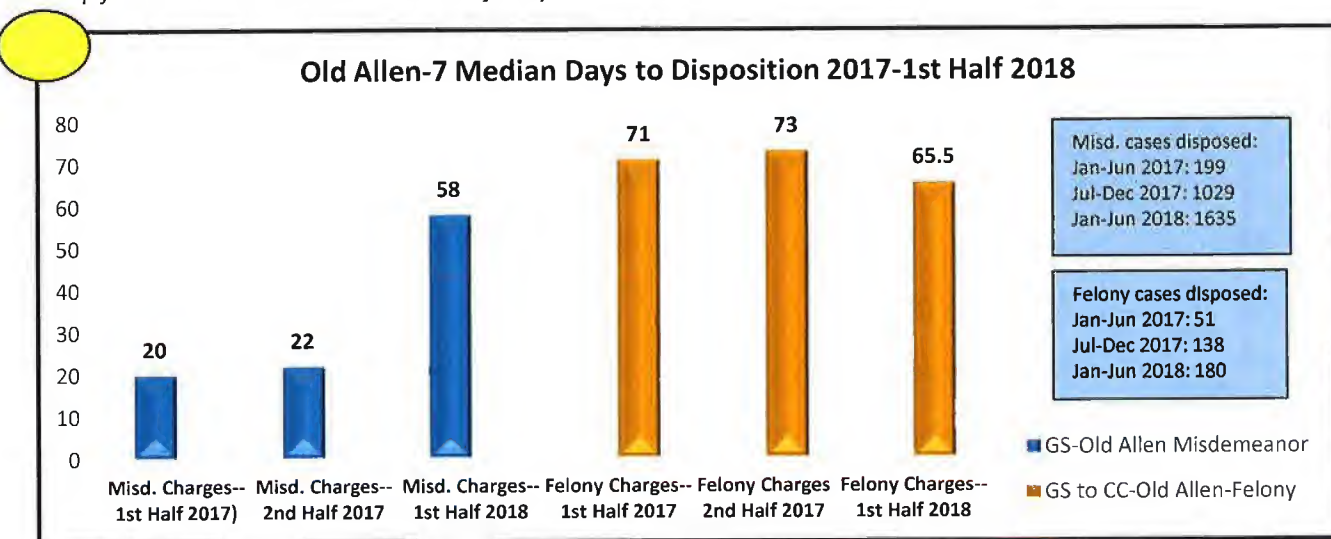
**Objective 2: Establish a community prosecution model in targeted communities.**

**OBJECTIVE OWNERS:** District Attorney's Office)

### Outcomes:

**Accelerate the disposition time for cases from the participating MPD precincts and sheriff's district.**

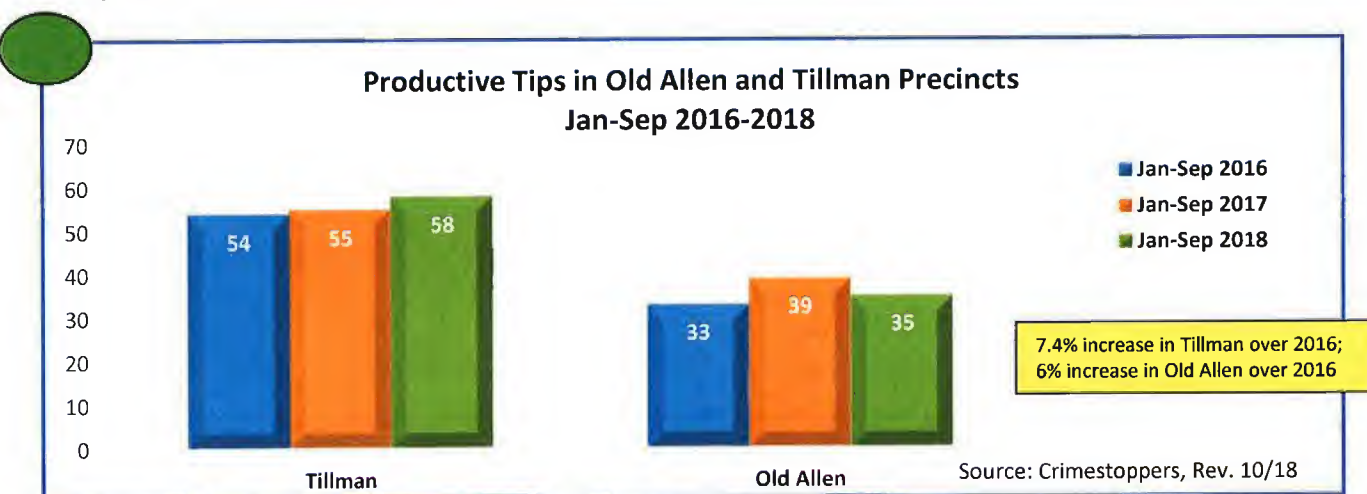
*The Tillman and Mt. Moriah data reports are pending due to necessary revisions to search criteria within the county data system. The number of dispositions increased in both misdemeanor and felony cases across all 3 periods. Disposition times were up for misdemeanors but decreased in felony cases. This data will continue to be evaluated over time.*



Source: District Attorney's Office, Rev 7/18 CC=Criminal Court GS=General Sessions

*No felony cases are disposed of in General Sessions but some misdemeanor cases move from General Sessions to Criminal Court for a variety of reasons. Therefore, Criminal Court can include both felonies and misdemeanor cases and the misdemeanor time to disposition includes the time the case spent in General Sessions. Data is tracked on a semi-annual basis rather than quarterly due to the length of time felony cases can take to reach disposition. **The next updated report will appear following fourth quarter 2018.***

**Increase the number of productive\* Crimestoppers contacts within the participating MPD precincts and sheriff's district.**



*\*"Productive," for purposes of tip line calls, means those calls that provided solid information, regardless of whether the call resulted in an actual arrest, what Crimestoppers refers to as "allocated." Often, multiple calls may be received with the same or similar information. They would all be considered "productive."*

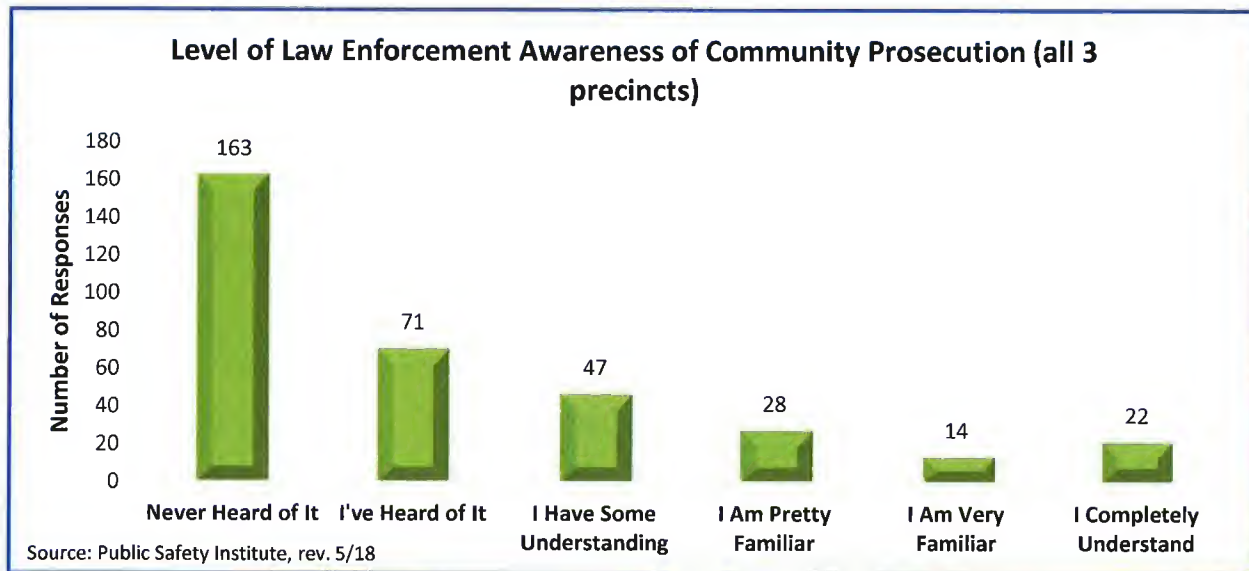
## Goal A: Strengthen community engagement in crime prevention efforts.

**Objective 2: Establish a community prosecution model in targeted communities.**

**OBJECTIVE OWNERS:** District Attorney's Office)

### Outcomes:

The Crime Commission, together with the Public Safety Institute, undertook an awareness survey related to the community prosecution model in the three precincts in which it is operating: Tillman, Old Allen, and Mt. Moriah. The results of the survey are recorded here. This survey will be repeated in late 2018 to determine any change in awareness among both law enforcement officers and the public. Law enforcement awareness was highest in Old Allen, where there has been an embedded prosecutor as well as dedicated prosecution team. In Old Allen precinct, 29% of law enforcement respondents had "never heard of it" compared to 43% of respondents in Mt. Moriah and 65% in Tillman.



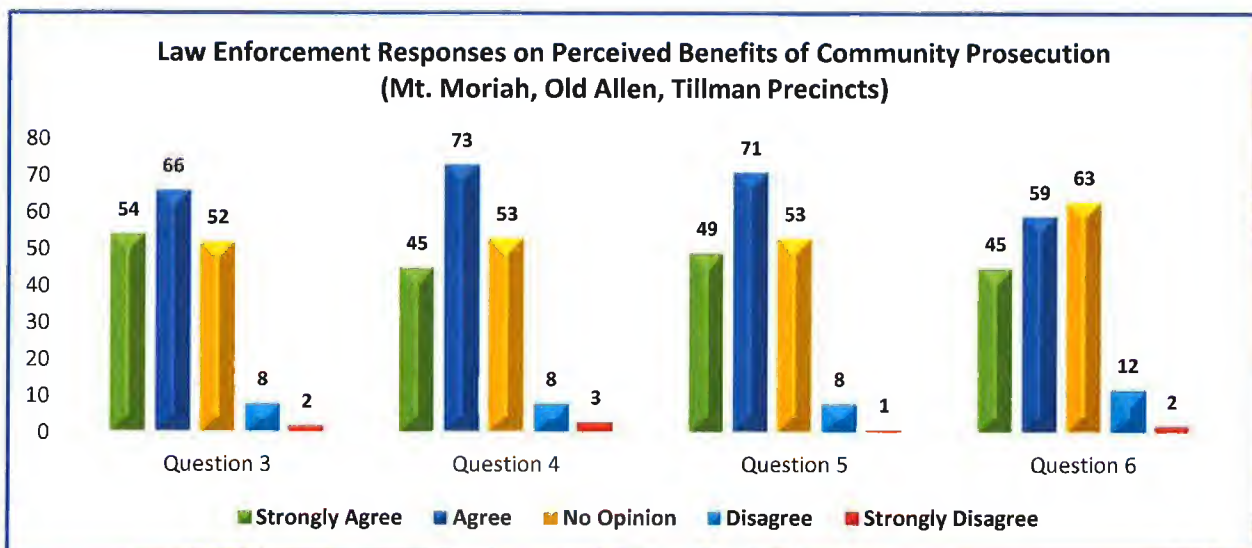
### Those who had heard of the program were asked additional questions as follows:

Question 3: "Community prosecution is improving communication among law enforcement, prosecutors, and citizens."

Question 4: "Community prosecution is helping identify specific problems at the neighborhood level."

Question 5: "Community prosecution is improving the quality of cases, making successful prosecution more likely."

Question 6: "Community prosecution is increasing the willingness of citizens to cooperate with law enforcement."



Source: Public Safety Institute, rev. 5/18



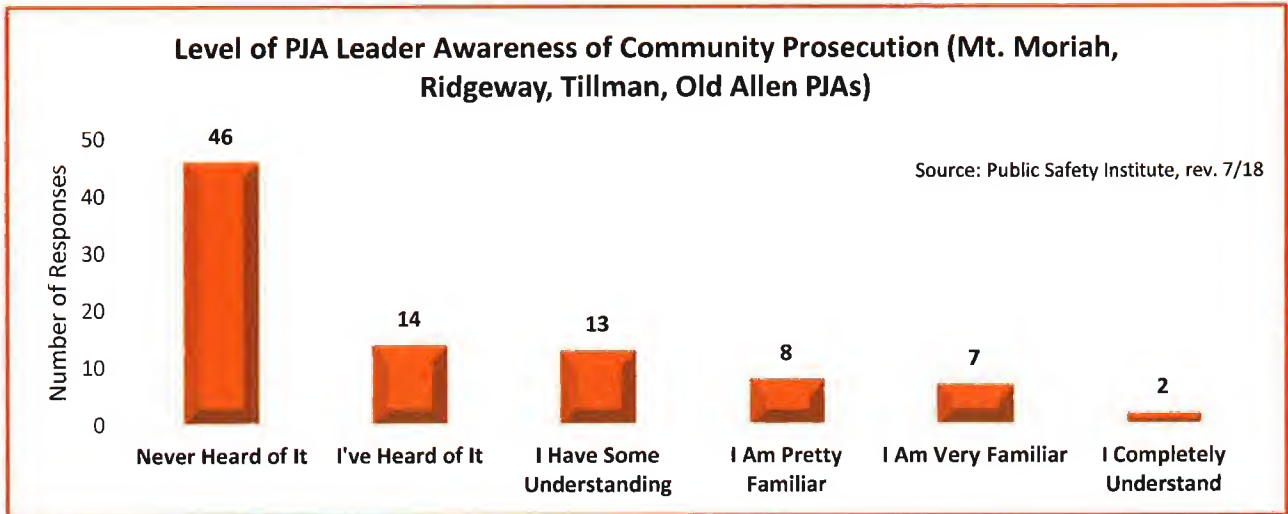
## Goal A: Strengthen community engagement in crime prevention efforts.

**Objective 2: Establish a community prosecution model in targeted communities.**

**OBJECTIVE OWNERS:** District Attorney's Office)

### Outcomes:

The Crime Commission, together with the Public Safety Institute, undertook an awareness survey related to the community prosecution model in the precincts in which it is operating, surveying PJA leadership in those areas to determine perception. The results of the survey are recorded here. This survey will be repeated in late 2018 to determine any change in awareness among both law enforcement officers and the public. PJA leadership participation was highest in Old Allen, but awareness was highest in Tillman. In Old Allen, 57% of PJA respondents (51) had "never heard of it" compared to 39% of (23) respondents in Mt. Moriah, and 25% in Tillman (8 responses). (The survey was also conducted in the Ridgeway station PJA-8 responses- with 75% unaware.)



Those who had heard of the program were asked additional questions as follows:

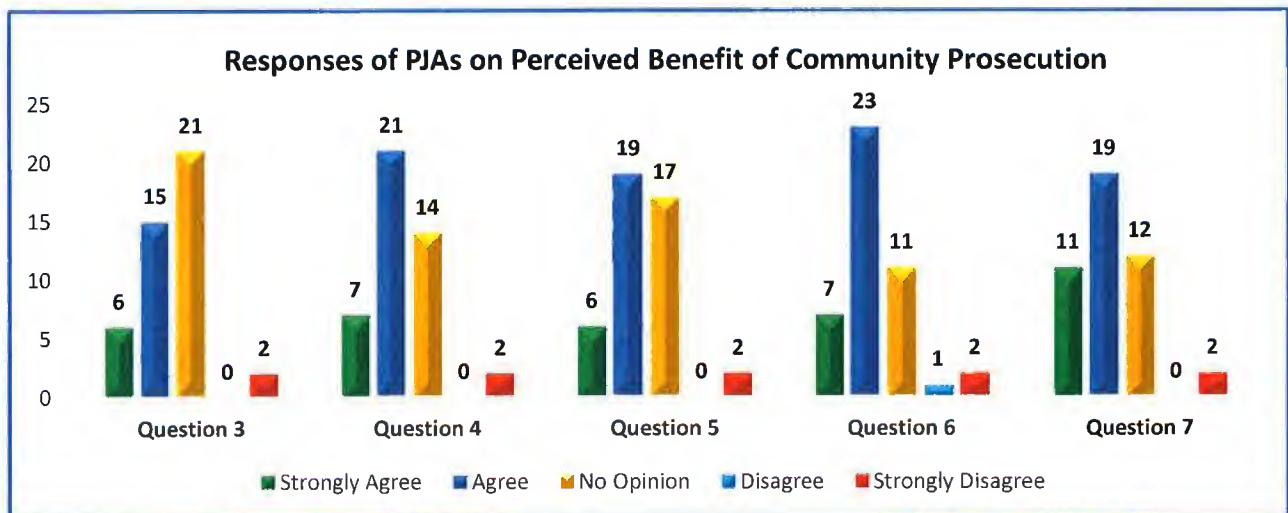
Question 3: "Community prosecution is improving my ability to communicate with law enforcement and prosecutors."

Question 4: "Community prosecution is helping identify specific problems in my community."

Question 5: "Community prosecution is increasing my willingness to work with law enforcement and prosecutors to resolve problems in my community."

Question 6: "I have a more favorable opinion of law enforcement because of community prosecution."

Question 7: "I have a more favorable opinion of the Shelby County District Attorney's office because of community prosecution."



Source: Public Safety Institute, rev. 7/18



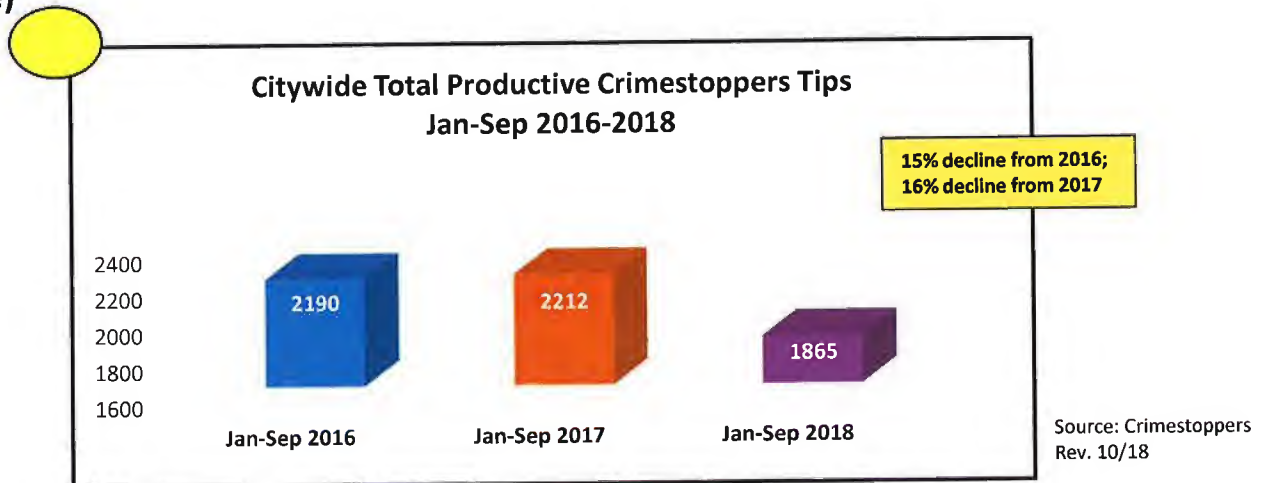
## Goal A: Strengthen community engagement in crime prevention efforts.

**Objective 3: Intensify problem-solving community policing through stronger police-citizen relations.**

**OBJECTIVE OWNERS:** Memphis Police Department, Shelby County Sheriff's Office, Crimestoppers

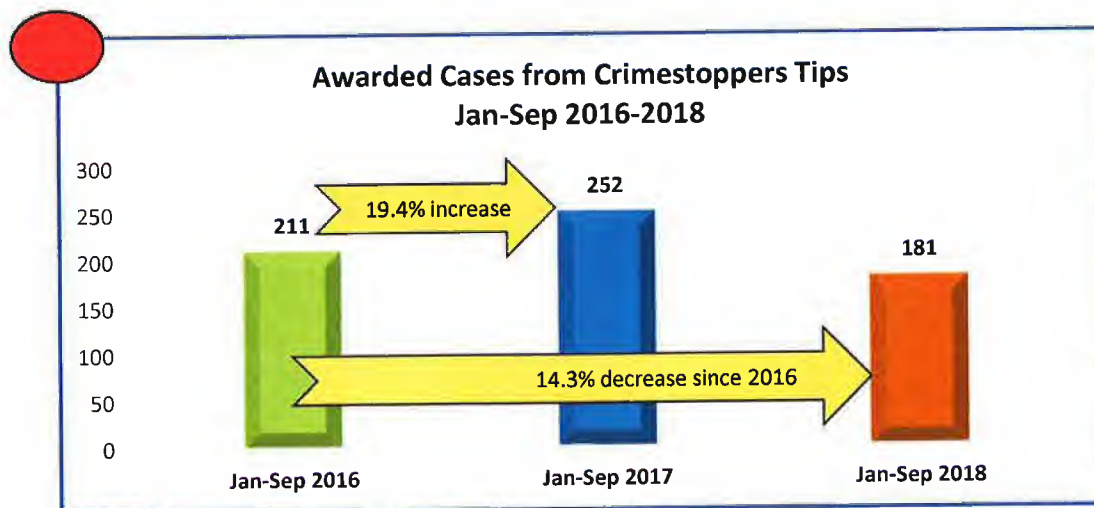
### Outcomes:

**Increase the number and percentage of productive\* Crimestoppers contacts. (System-wide)**



\*"Productive," for purposes of tip line calls, means those calls that provided solid information, regardless of whether the call resulted in an actual arrest, what Crimestoppers refers to as "allocated." Often, multiple calls may be received with the same or similar information. They would all be considered "productive."

**Increase the number and percentage of citizen-initiated tips/complaints that result in charges being filed.**



Source: Crimestoppers Rev. 10/18

Additionally, MPD and SCSO both continue to engage in community-based programming, including Citizens Academy (MPD), Clergy Academies (MPD and SCSO) and youth programming including a joint programming effort (PAL-Police Athletic League with a goal of reaching 7,000 youth through 2020), SCSO Explorers, MDP Youth Crime Watch, Out of the Box, and POW.

## Goal A: Strengthen community engagement in crime prevention efforts.

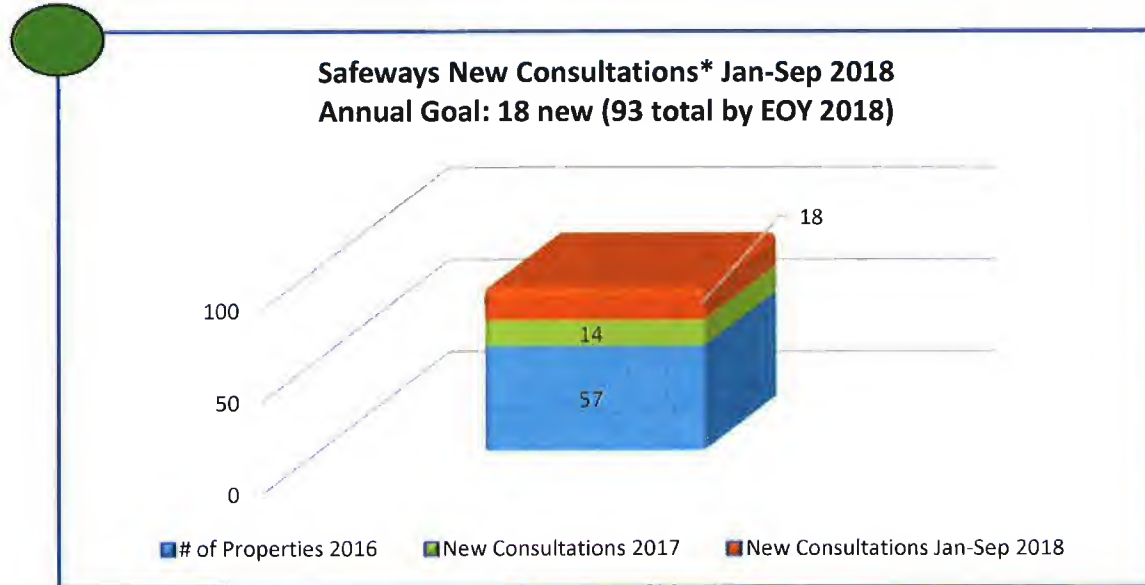
**Objective 4: Expand Safeways' intensive crime prevention program for Shelby County apartment communities.**

**OBJECTIVE OWNER:** Safeways, Inc.

### Outcomes:

**Expand Safeways inspection/consultation services to at least 50% of 100+ unit properties by 2021.**

*2021 goal is to be in 147 properties as there are a total (currently) of 293 qualifying properties. 2017: 14/18 new consultations. 2018 to date: 18/18 new consultations.*



Source: Safeways, Inc., Rev. 10/18

*\*Consultations include Monitored Plans, CPTED, and Light Inspections.*

**Expand from the current 8% to at least 30% of 100+ unit properties participating in the Safeways certification program by 2021. Reaching goal requires being certified in 88 properties by 2021 (30% of 293).**

STATUS	Number of Properties	Number of Units
Certified	19	2,965
Monitored Safety Plan	13	2,436
In Certification Process	5	389
CPTED Insp. Only	14	4,209
Light Insp. Only	2	202
Terminated	12	3,134
<b>TOTAL SERVED TO DATE</b>	<b>65</b>	<b>13,335</b>
<b>Active Properties</b>	<b>37</b>	<b>5,790</b>

Source: Safeways, Inc., Rev. 10/18



## Goal A: Strengthen community engagement in crime prevention efforts.

**Objective 4: Expand Safeways' intensive crime prevention program for Shelby County apartment communities.**

**OBJECTIVE OWNER:** Safeways, Inc.

### Outcomes, continued:

Reduce the level of reported crime\* in certified properties by at least 25% (compared to the level of reported crime prior to their enrollment) by 2021. *\*Reported crime for this objective includes non-DV violent crime and property crime and is measured as a per unit rate. More detailed reports that are property-specific and account for various differentials will be reviewed as part of the evaluation conducted by the Public Safety Institute. Properties seeking Safeways certification generally do so in response to high levels of crime.*

Source: Safeways, Inc., Rev. 7/18

100+ Unit SafeWays Certified Properties	Tracked Major Offenses per Unit						% Change 2013-2018
	3rd Quarter 2013	3rd Quarter 2014	3rd Quarter 2015	3rd Quarter 2016	3rd Quarter 2017	3rd Quarter 2018	
Bethel Towers	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0%
College Park II	0.1752	0.0316	0.0268	0.0341	0.0414	0.0438	-75%
Poston Housing	0.0000	0.0000	0.0000	0.0000	0.0200	0.0000	0%
Saints Court	0.1406	0.1094	0.0781	0.0469	0.1406	0.1484	6%
Breezy Point	0.3099	0.2281	0.1930	0.1988	0.2222	0.2456	-21%
Greenbriar	0.3365	0.3077	0.2837	0.2548	0.2404	0.2404	-29%
Pershing Park	0.1500	0.0188	0.0375	0.1063	0.1563	0.0813	-46%
Rolling Hills	0.0797	0.0362	0.0290	0.0362	0.0652	0.0580	-27%
The Coves at Yale	0.2363	0.0879	0.0824	0.0769	0.0879	0.1319	-44%
Todd Creek	0.1736	0.1818	0.1653	0.1157	0.1983	0.2231	29%
CE Ware Tower	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0%
Grace Place	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0%
Millcreek	0.0960	0.0893	0.1071	0.0938	0.1071	0.0871	-9%
The Posts	0.0465	0.0756	0.0756	0.0407	0.0930	0.0640	38%
Autumn Ridge	0.1643	0.0929	0.0643	0.1000	0.0714	0.1071	-35%
Ellington at Kirby	0.1098	0.0610	0.0732	0.0366	0.0244	0.0732	-33%
Eton Square	0.0817	0.0769	0.0769	0.0337	0.1010	0.0817	0%
<b>** Major tracked offenses include DV Assaults, Non-DV Violent Offenses and Property Offenses</b>							<b>Mean % Change - All Certified Properties</b> <b>-15%</b>

	Tracked Major Offenses per Unit						% Change 2013-2018
	3rd Quarter 2013	3rd Quarter 2014	3rd Quarter 2015	3rd Quarter 2016	3rd Quarter 2017	3rd Quarter 2018	
Non-Certified 100+ Unit Properties	0.0852	0.0770	0.0702	0.0685	0.0751	0.0765	-11%

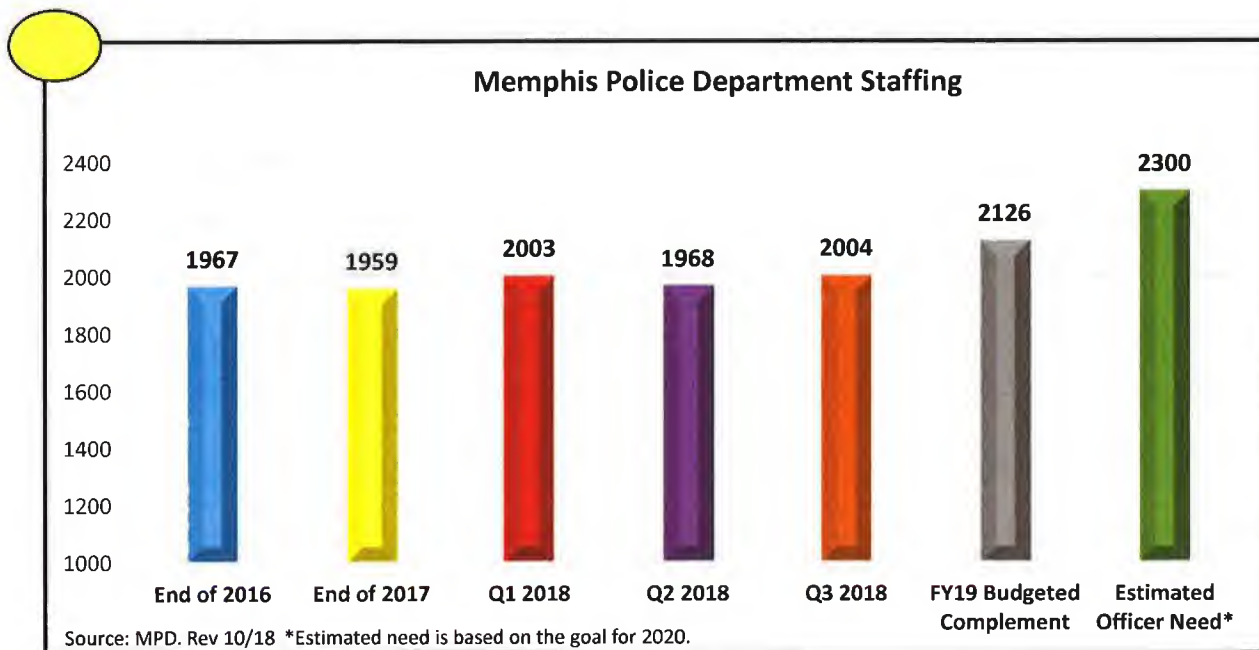
## Goal B: Strengthen law enforcement's ability to reduce violent street crime.

**Objective 1: Clarify and resolve shortages in law enforcement staffing.**

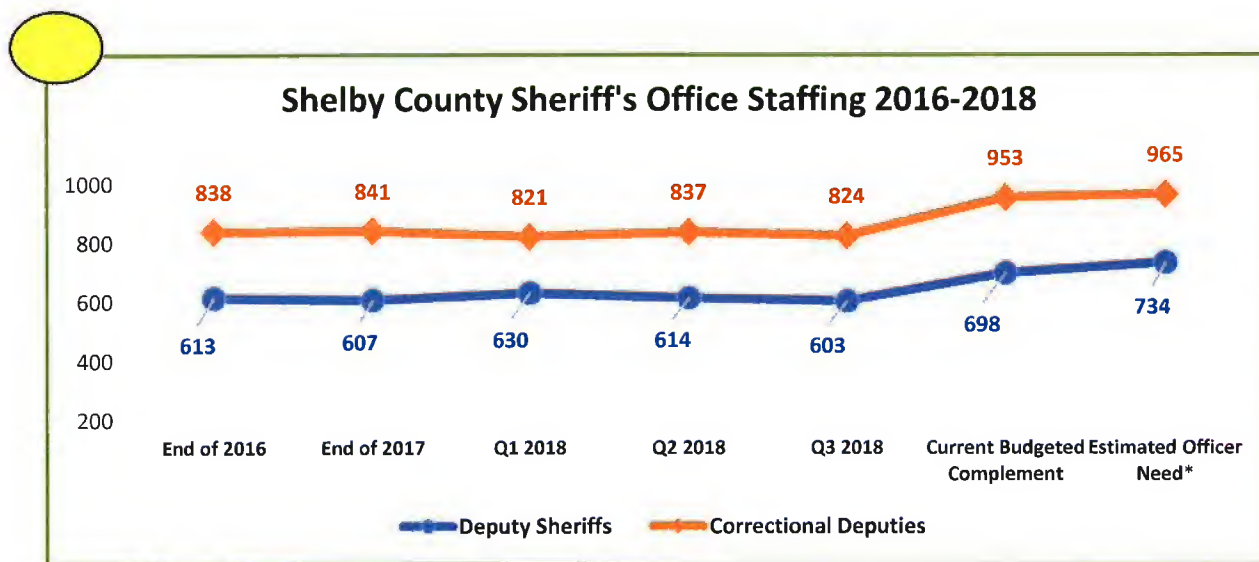
**OBJECTIVE OWNERS:** Memphis Police Department, Shelby County Sheriff's Office

### Key Objective Outcomes:

**Achieve the current level of funded complement in the Memphis Police Department by 2020.**



**Achieve the current level of funded complement in the Shelby County Sheriff's Office by 2020.**



Source: Shelby County Sheriff's Office. \*Estimated need is based on the goal for 2020. Rev. 10/18

*\*The estimates for both MPD and SCSO are subject to change based upon a zero-based staffing assessment currently underway (at MPD).*

**Achieve assessment-based ideal complements in both agencies by 2021.**



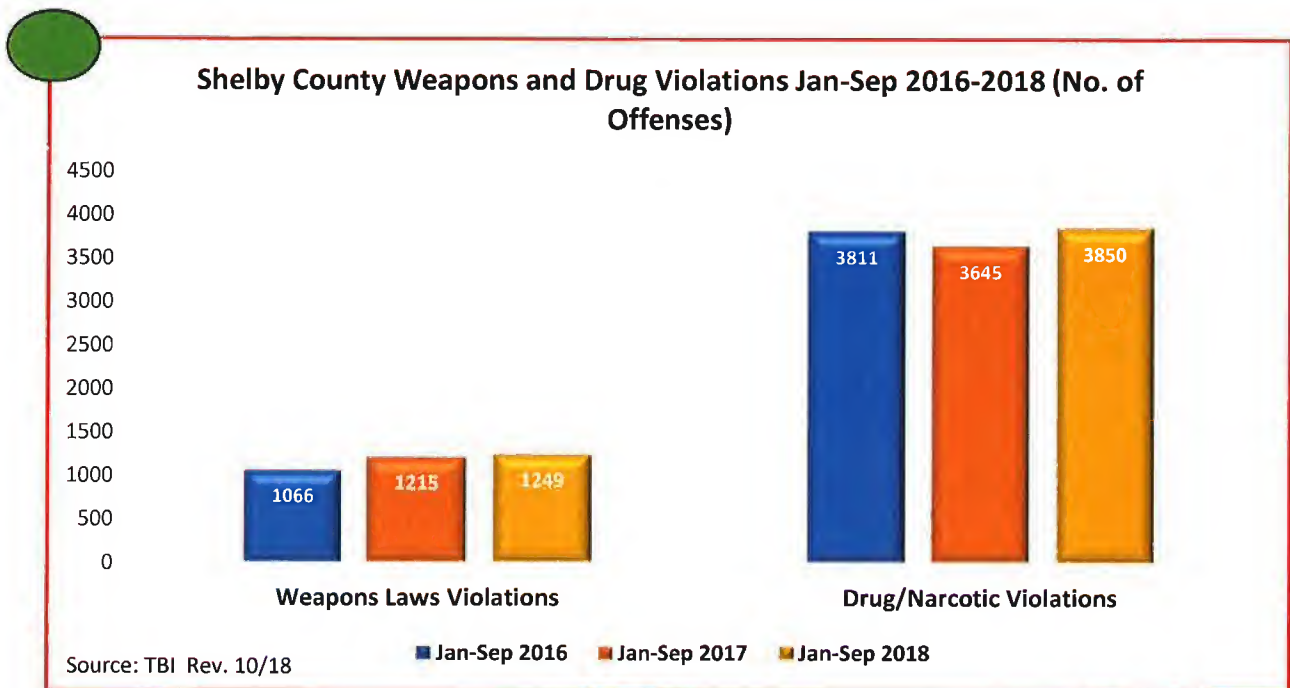
## Goal B: Strengthen law enforcement's ability to reduce violent street crime.

**Objective 2: Use additional law enforcement staffing, technology, and other resources to expand data-driven, proactive policing.**

**OBJECTIVE OWNERS:** Memphis Police Department, Shelby County Sheriff's Office

### Outcome:

**Increase enforcement\* of weapons laws violations and felony drug violations by at least 15% by 2021.** *\*As measured by number of offenses. An increase in number of offenses may reflect increased enforcement. Numbers looking back a year may vary from that previously reported.*



## Goal B: Strengthen law enforcement's ability to reduce violent street crime.

**Objective 3: Enhance law enforcement training to better serve the community.**

**OBJECTIVE OWNERS:** Memphis Police Department and Shelby County Sheriff's Office

### Outcome:

Increase awareness by law enforcement officers of proper practices and standards in key enforcement areas guided by the implementation plan of the President's Task Force on 21st Century Policing.

*Pre-training results are as follows:*

*Recruits performed best on items related to "use of force" and "search & seizure-Miranda." Recruits need better understanding of "evidentiary standards" and "search & seizure-warrants." Training at the academy is designed to create an understanding in all substantive areas and these pre-training assessments will be used to help direct focus areas during training. The assessment will be repeated following completion of recruit training.*

Rev. 6/18



## Goal B: Strengthen law enforcement's ability to reduce violent street crime.

**Objective 4: Enhance the use of intelligence and data-gathering to reduce gang violence.**

**OBJECTIVE OWNERS:** Multi-Agency Gang Unit, including the Memphis Police Department, Shelby County Sheriff's Office, District Attorney's Office, U.S. Attorney's Office, and Federal Bureau of Investigation)

### Outcomes:

**Increase the number of enforcement actions (such as drug houses closed and gang injunctions) as investigations warrant.**

Nuisance Cases with Court Orders Issued		
2016	2017	2018
<ul style="list-style-type: none"> <li>• 1123 Dellwood Avenue (dba 2 Star Grocery)</li> <li>• 1590 Vollintine Avenue (dba North Memphis Market)</li> <li>• 456 Lipford Street</li> <li>• 1033 Seattle Street</li> <li>• 1037 Seattle Street</li> <li>• 1473 Corning Street (dba J&amp;R Food Mart)</li> </ul>	<ul style="list-style-type: none"> <li>• 754 N. White Station Road (dba Las Vegas Bar &amp; Grill)</li> <li>• 3913 Ronnie Avenue</li> <li>• 477 Delta Road</li> <li>• 1747 Castalia Street (dba Maxcine's Bar &amp; Grill)</li> <li>• 1098 Springdale Street (dba King's Grocery)</li> <li>• A-1 Speedy Corner, 2408 Park Ave</li> <li>• Mynt Lounge, 4205 Hacks Cross Road (closed permanently)</li> </ul>	<ul style="list-style-type: none"> <li>• Stop and Shop, 3193 S. Mendenhall (reopened through approved agreement with SCDAG)</li> <li>• 829 Crockett Place</li> <li>• 834 Crockett Place</li> <li>• V Live Memphis, 3569 S. Mendenhall (Closed temporarily; reopening in Oct under probationary period.)</li> <li>• Loyalty Inn, 1360 Springbrook Ave.</li> </ul>
Gang Injunctions		
<ul style="list-style-type: none"> <li>• Injunction issued against Grape Street Crips and Vice Lords for Binghampton area.</li> </ul>	<ul style="list-style-type: none"> <li>• Dixie Homes Murda Squad, gang-related drug indictment (previously subjects of 2014 gang injunction in area north of the medical district)</li> </ul>	<ul style="list-style-type: none"> <li>• Dixie Homes Murda Squad, additional 34 gang-related drug indictments (related to prior injunction)</li> </ul>

Source: Shelby County District Attorney General's Office. Rev. 10/18 (New actions in third quarter are in blue.)

**Reduce the number of arrests among the individuals who have been enjoined pursuant to a "safety zone" injunction.**

*This data is in development.*

**Reduce the violent crime rates in areas served by "safety zone" injunctions.**

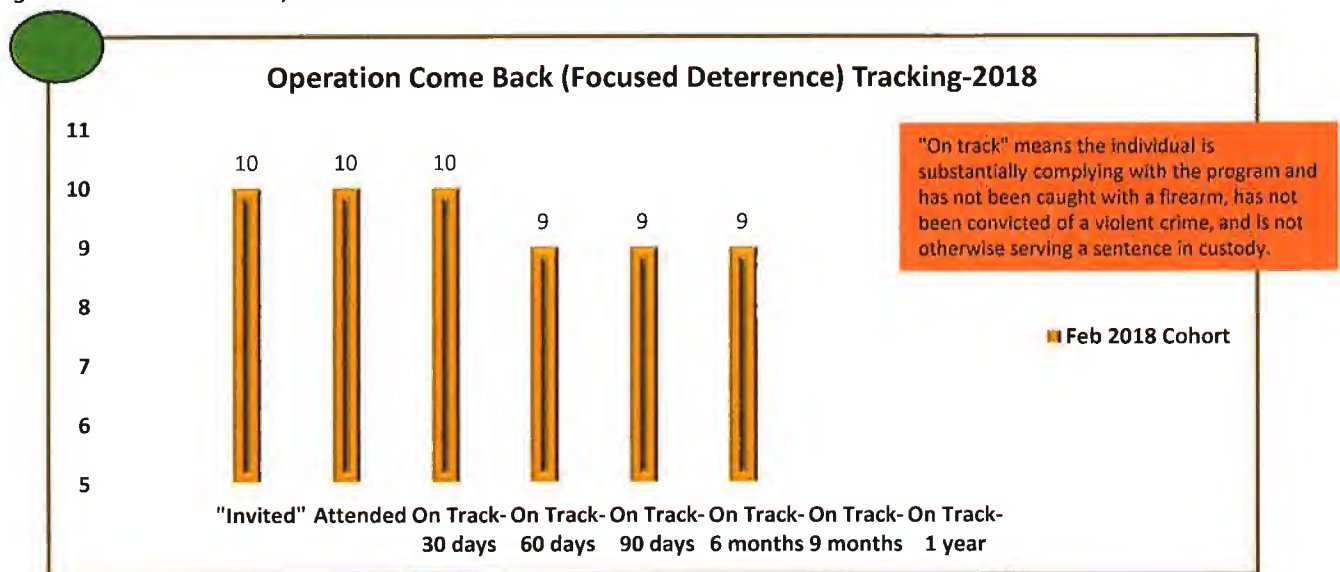
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## Goal B: Strengthen law enforcement's ability to reduce violent street crime.

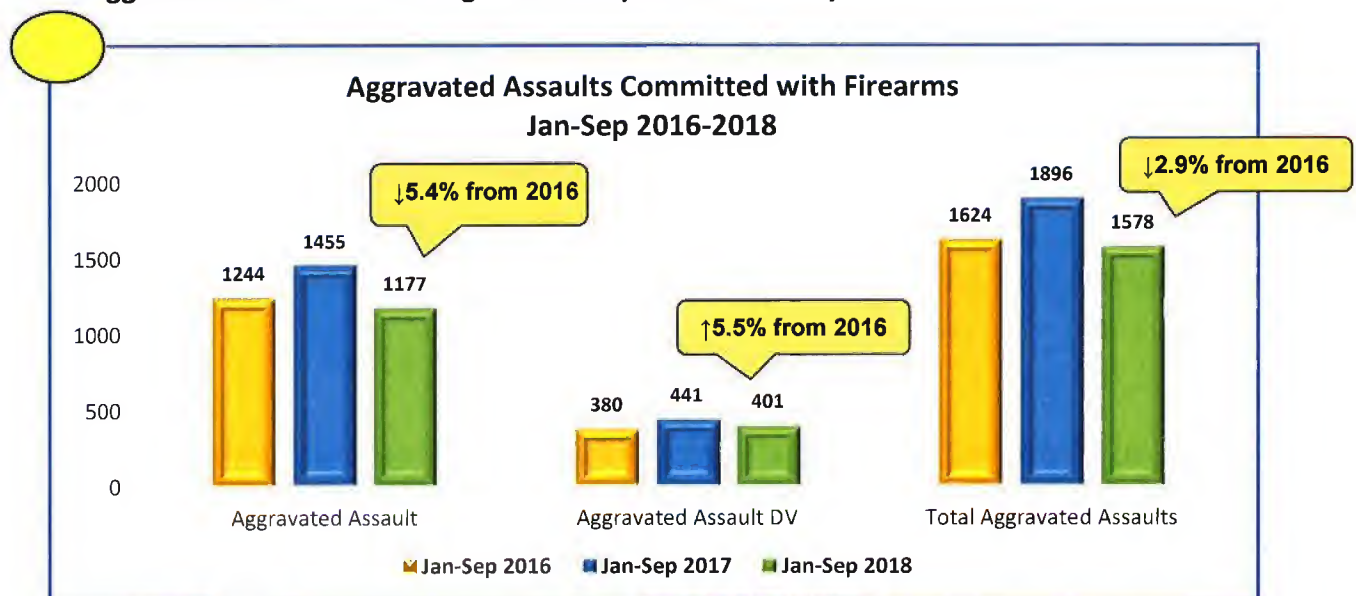
**Objective 5: Effectively implement a violence intervention/focused deterrence (FD) model in which multiple law enforcement and prosecution agencies team up with community members and social service providers to deliver a "carrot and stick" approach to curbing gang-affiliated gun violence.**

**OBJECTIVE OWNERS:** Multi-Agency Gang Unit, including the Memphis Police Department, Shelby County Sheriff's Office, District Attorney's Office, U.S. Attorney's Office, and Federal Bureau of Investigation

**Outcomes:** (Note: The focused deterrence program, known as "Operation Come Back" was rolled out in February 2018. The first chart reflects early results from this February cohort. A second cohort is expected to begin in November 2018.) Source: Shelby County District Attorney General, Rev. 10/18



**Reduce aggravated assaults involving firearms by at least 30% by 2021.**



Includes reported incidents in City of Memphis and incorporated areas of Shelby County.  
Source: Project Safe Neighborhoods G.U.N. Unit Rev. 10/18



## Goal B: Strengthen law enforcement's ability to reduce violent street crime.

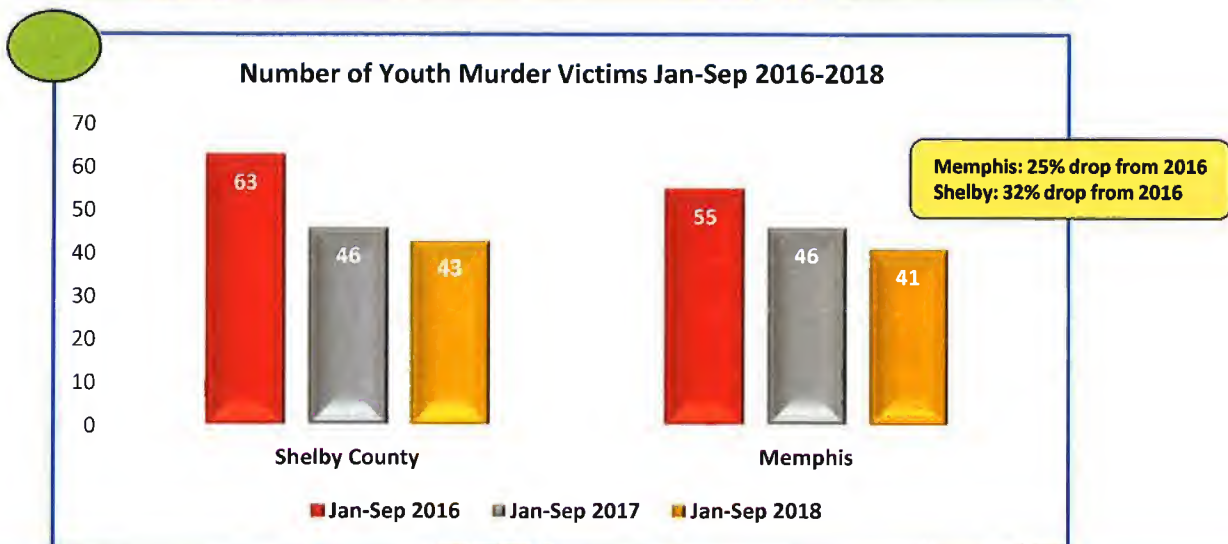
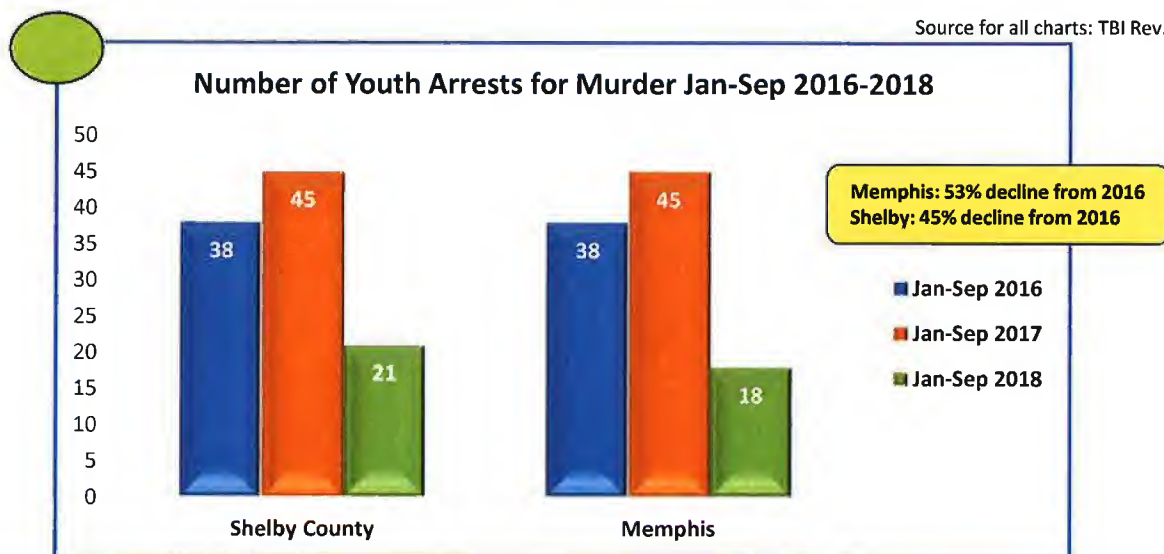
**Objective 5 (continued): Effectively implement a violence intervention/focused deterrence (FD) model in which multiple law enforcement and prosecution agencies team up with community members and social service providers to deliver a "carrot and stick" approach to curbing gang-affiliated gun violence.**

**OBJECTIVE OWNERS:** Multi-Agency Gang Unit, including the Memphis Police Department, Shelby County Sheriff's Office, District Attorney's Office, U.S. Attorney's Office, and Federal Bureau of Investigation

### Outcomes, continued:

**Reduce youth (ages 24 and under) homicides (perpetrators and victims) by at least 30% by 2021.**

Source for all charts: TBI Rev. 10/18



	Jan-Sep 2016	Jan-Sep 2017	Jan-Sep 2018		Jan-Sep 2016	Jan-Sep 2017	Jan-Sep 2018
% of Murder Arrests-Shelby County	65.5%	53.6%	51.2%	% of Murder Victims-Shelby County	39.9%	33.3%	36.4%
% of Murder Arrests-Memphis	71.7%	53.6%	50.0%	% of Murder Victims-Memphis	38.5%	33.8%	36.6%

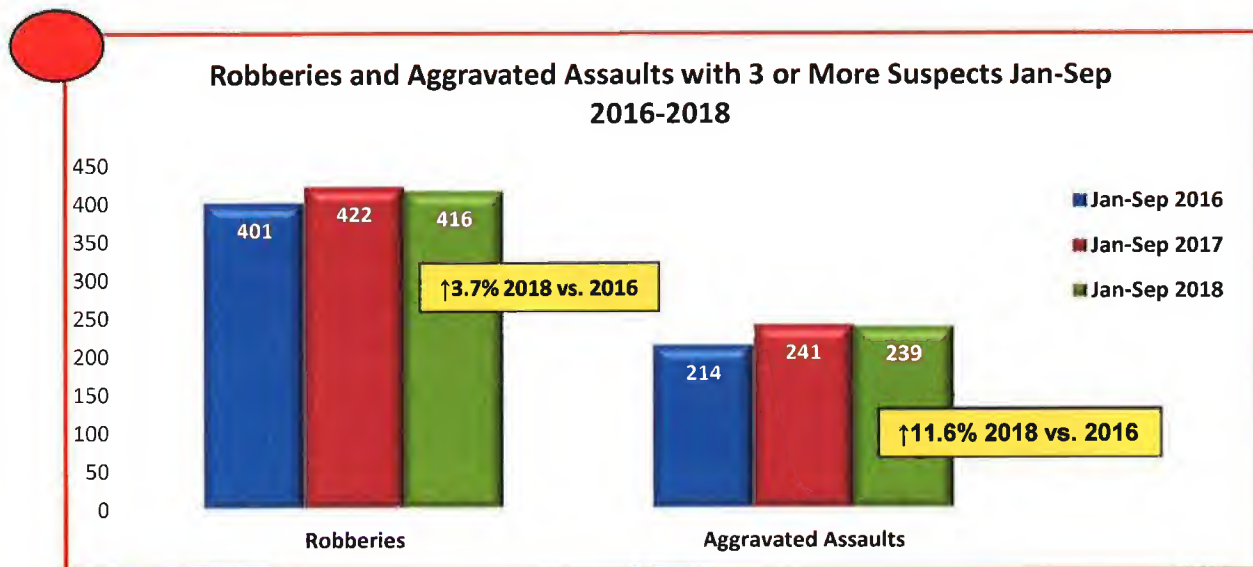
## Goal B: Strengthen law enforcement's ability to reduce violent street crime.

**Objective 5 (continued):** Effectively implement a violence intervention/focused deterrence (FD) model in which multiple law enforcement and prosecution agencies team up with community members and social service providers to deliver a “carrot and stick” approach to curbing gang-affiliated gun violence.

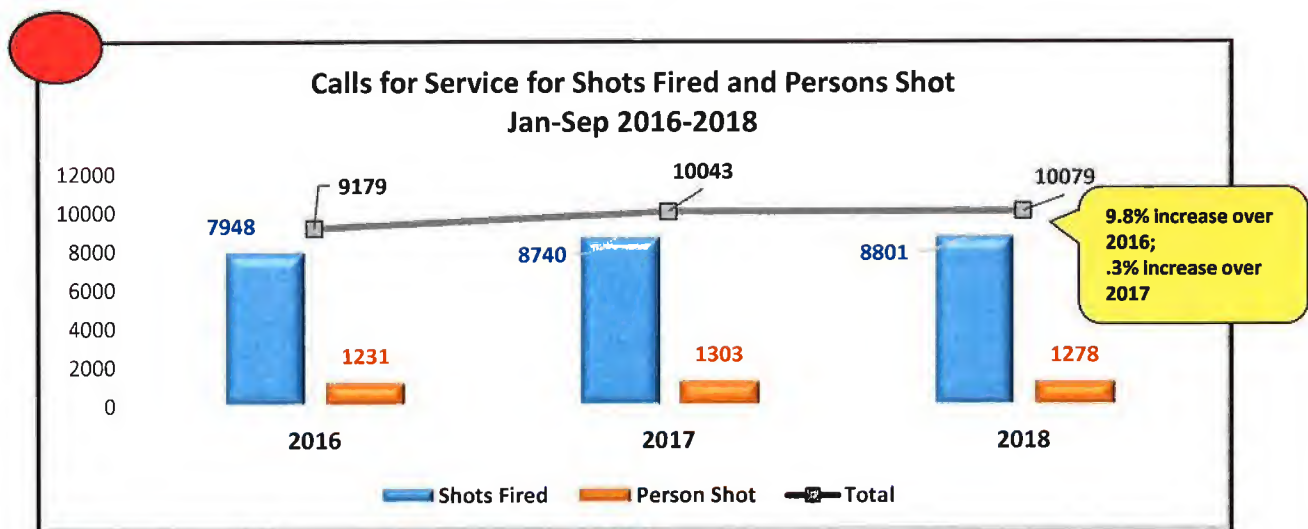
**OBJECTIVE OWNERS:** Multi-Agency Gang Unit, including the Memphis Police Department, Shelby County Sheriff's Office, District Attorney's Office, U.S. Attorney's Office, and Federal Bureau of Investigation

### Outcomes, continued:

Reduce the number of aggravated assault and robbery incidents committed by three or more offenders by at least 20% by 2021.



Reduce calls for service for shots fired by at least 30% by 2021.



Source: MPD Rev. 10/18

## Goal B: Strengthen law enforcement's ability to reduce violent street crime.

**Objective 6: Expand efforts to reduce crimes with guns through (1) strengthening state penalties involving illegal possession of guns, (2) enforcing both federal and state gun laws effectively, and (3) communicating to the street level the consequences of engaging in gun crime.**

**OBJECTIVE OWNERS:** Crime Commission

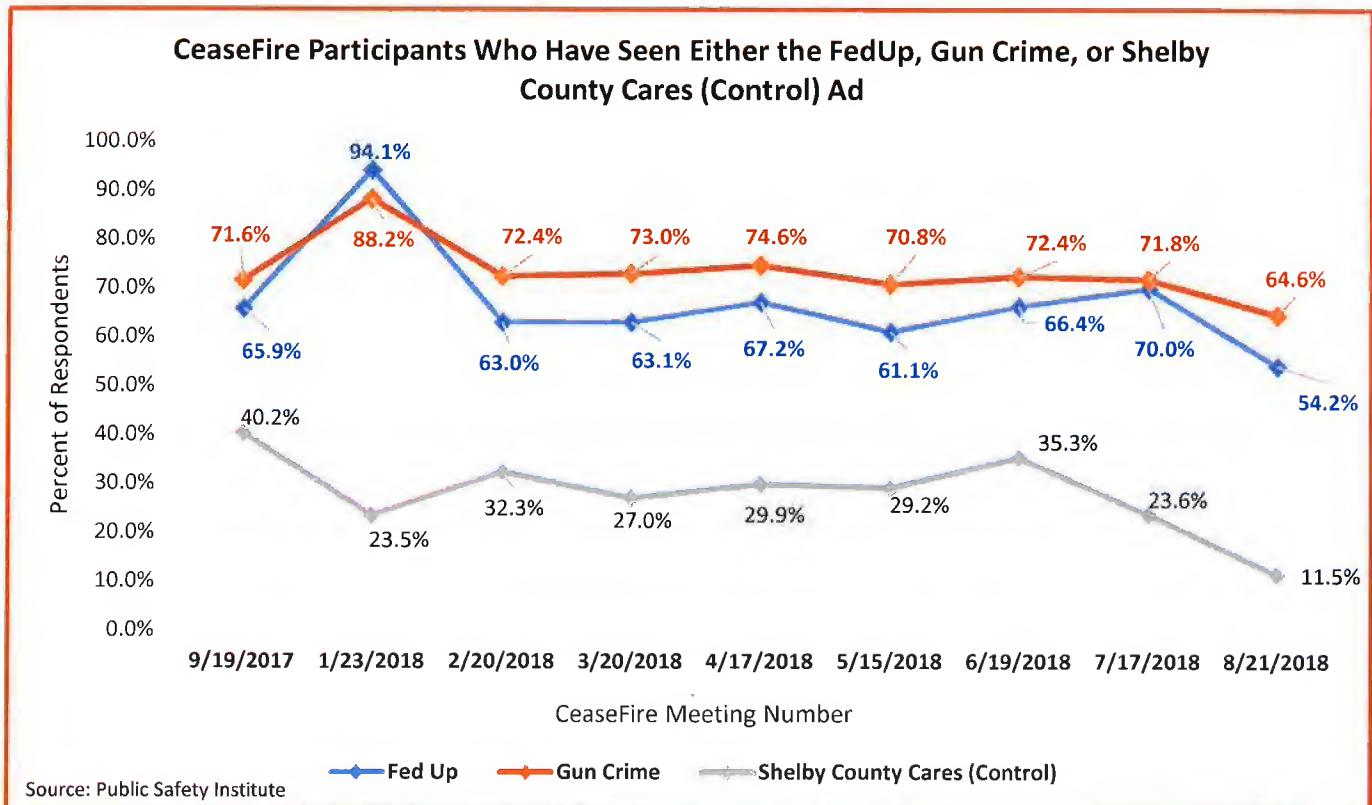
### Outcomes:

**Legislation to enhance sentences for felons convicted of being in possession of firearms is enacted and implemented.**



*This legislation was enacted into law in May 2017 and went into effect July 1, 2017. The objective language, above, was revised to reflect cooperation between state and federal law enforcement.*

*This survey is being administered to various probation and parole groups (including juveniles). This chart reflects surveys conducted in the adult Ceasefire program through August 2018. Rev. 9/18*



*Survey details follow on the next page.*



## Goal B: Strengthen law enforcement's ability to reduce violent street crime.

**Objective 6: Expand efforts to reduce crimes with guns through (1) strengthening state penalties involving illegal possession of guns, (2) enforcing both federal and state gun laws effectively, and (3) communicating to the street level the consequences of engaging in gun crime.**

**OBJECTIVE OWNERS:** Crime Commission

### Outcomes:

**Legislation to enhance sentences for felons convicted of being in possession of firearms is enacted and implemented.**

*This legislation was enacted into law in May 2017 and went into effect July 1, 2017. The objective language, above, was revised to reflect cooperation between state and federal law enforcement.*

*Results reflect surveys conducted through August 2018. Percentages reflect those responding in one of the Ceasefire groups surveyed. Rev. 9/18*

	MASTER
<b>TOTAL # OF RESPONDENTS</b>	<b>1,188</b>
GENDER	
FEMALE	330
FEMALE PERCENT	27.78%
MALE	815
MALE PERCENT	68.60%
MISSING	43
MISSING PERCENT	3.62%
RACE	
BLACK	787
BLACK PERCENT	66.25%
HISPANIC	17
HISPANIC PERCENT	1.43%
WHITE	170
WHITE PERCENT	14.31%
OTHER	37
OTHER PERCENT	3.11%
MISSING	80
MISSING PERCENT	6.73%
PROBATION/PAROLE	
PAROLE	95
PAROLE PERCENT	11.90%
PROBATION	446
PROBATION PERCENT	55.89%
MISSING	254
MISSING PERCENT	31.83%
AVERAGE AGE	
AVERAGE AGE ADULT	36.98
AVERAGE AGE YOUTH	16.56

FED UP AD	
ALL YES	775
ALL YES PERCENT	65.24%
BILLBOARD	265
BILLBOARD PERCENT	34.19%
BUS STOP	73
BUS STOP PERCENT	9.42%
SOCIAL MEDIA	56
SOCIAL MEDIA PERCENT	7.23%
TELEVISION	469
TELEVISION PERCENT	60.52%
RADIO	198
RADIO PERCENT	25.55%

GUN CRIME AD	
ALL YES	868
ALL YES PERCENT	73.06%
BILLBOARD	363
BILLBOARD PERCENT	41.82%
BUS STOP	97
BUS STOP PERCENT	11.18%
SOCIAL MEDIA	70
SOCIAL MEDIA PERCENT	8.06%
TELEVISION	503
TELEVISION PERCENT	57.95%
RADIO	212
RADIO PERCENT	24.42%

When asked about SHELBY COUNTY CARES AD (control question—non-existent ad)	
ALL YES	339
ALL YES PERCENT	28.54%
BILLBOARD	144
BILLBOARD PERCENT	42.48%
BUS STOP	66
BUS STOP PERCENT	19.47%
SOCIAL MEDIA	44
SOCIAL MEDIA PERCENT	12.98%
TELEVISION	105
TELEVISION PERCENT	30.97%
RADIO	64
RADIO PERCENT	18.88%

## Goal C: Strengthen intervention programs for ex-offenders.

**Objective 1:** In order to increase their chances of breaking the cycle of crime, implement a jobs program for high-risk ex-offenders that adds a transitional work feature to the more traditional program elements of job placement, life skills and mental health support.

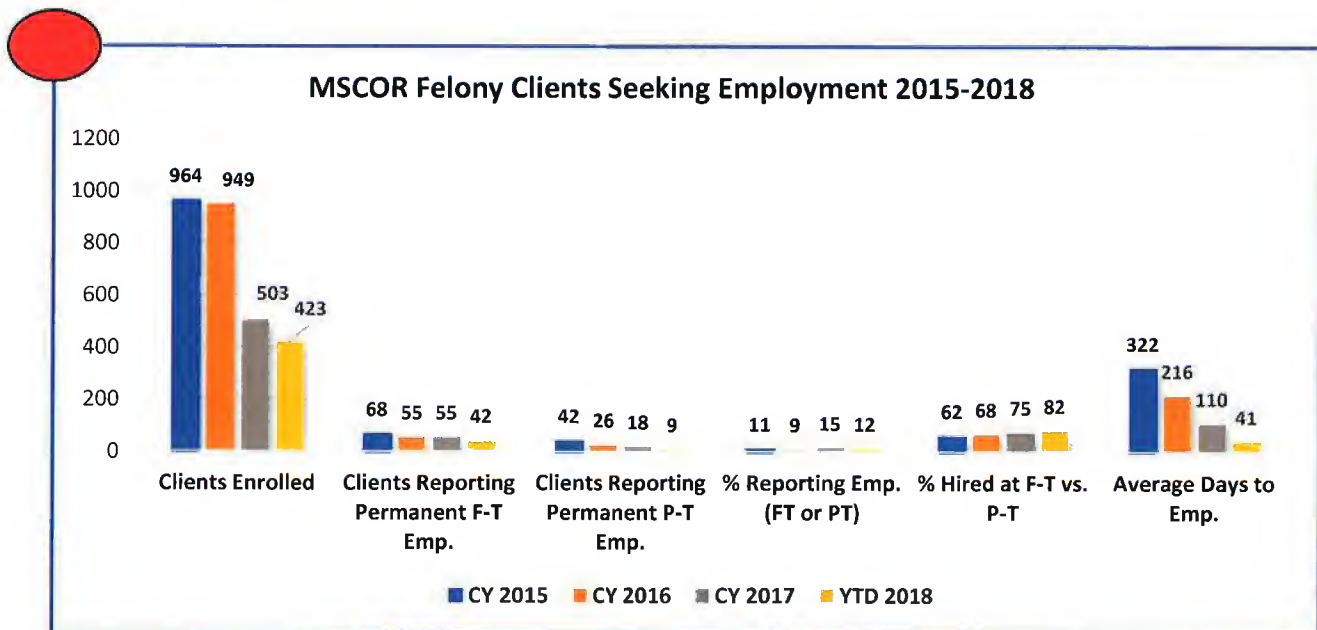
**OBJECTIVE OWNERS:** Memphis and Shelby County Office of Re-entry, Workforce Investment Network

**Outcomes:** CEO was retained as the provider to implement this program and began services with its first cohort in May, 2018. Initial data from this program will be reported in the third quarter.

**Reduce the number of convicted felons participating in MSCOR jobs program who are re-incarcerated within one year and within three years by at least 25% below the average rates for Shelby County.**

Data will reflect felons/seeking work/active in MSCOR (at least two encounters) at medium to high risk of reoffending based on an established risk assessment tool. Existing MSCOR data has been thoroughly reviewed and new protocols have been established within MSCOR to ensure accurate reporting of this metric. The full client list will be submitted to TDOC in November and the baseline through current data will be reported in the fourth quarter.

**At least 90% of participating ex-offenders are placed into permanent jobs.**



Source: Memphis Shelby County Office of Reentry Rev.10/18

**At least 50% of participating ex-offenders will have sustained full-time, unsubsidized employment through at least one year.**

MSCOR, the Crime Commission, and several other agencies are working with the TN Department of Labor and Workforce Development to create a process to track MSCOR and other job programs' clientele's longer term employment history.

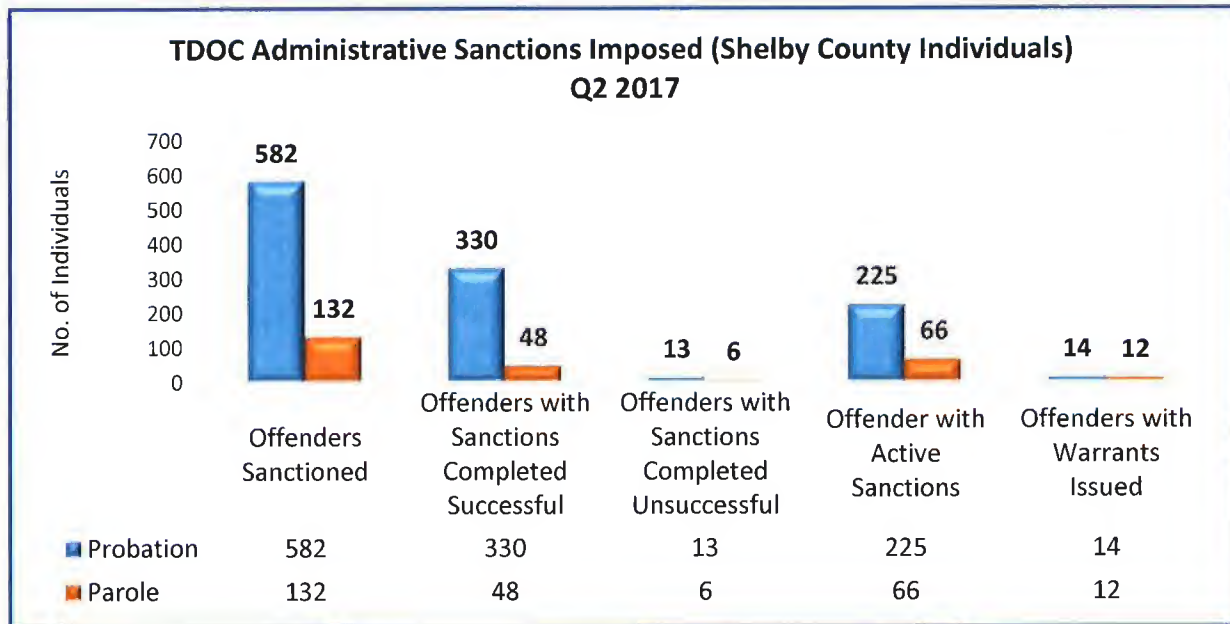


## Goal C: Strengthen intervention programs for ex-offenders.

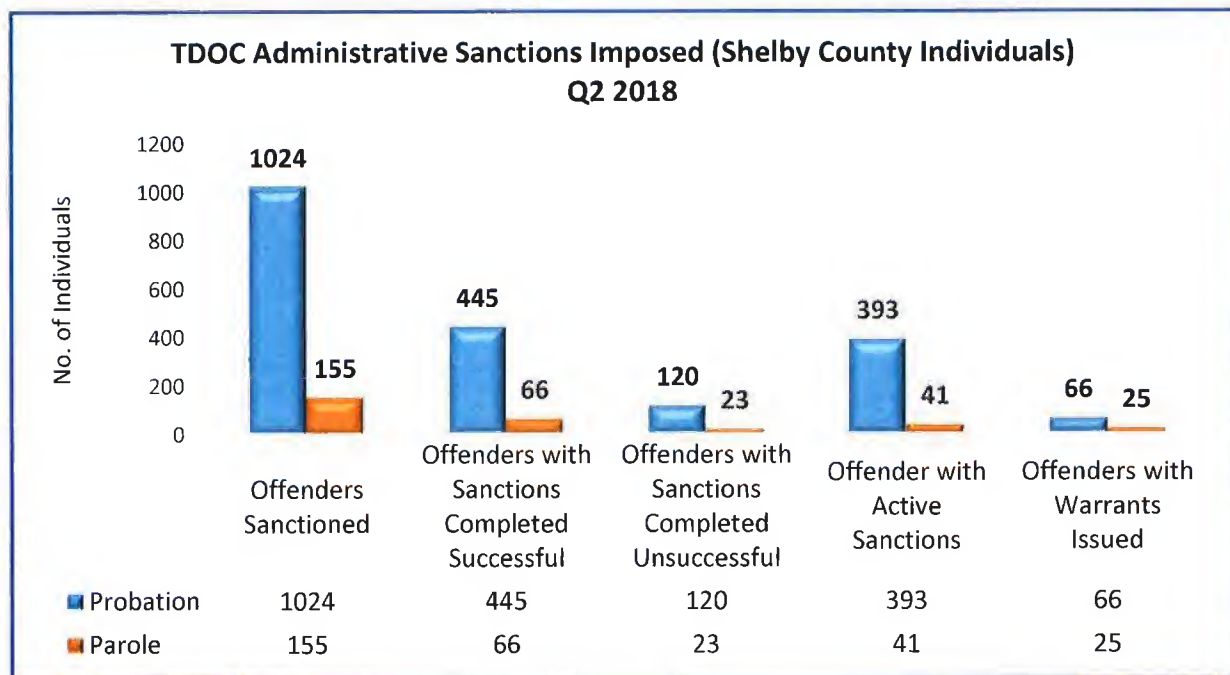
**Objective 2: Effectively implement the state's new system of "swift, certain and fair" administrative sanctions in lieu of incarceration for violating certain conditions of probation or parole.**

**OBJECTIVE OWNERS:** TN Department of Correction

**Outcome:** Increase the proportion of individuals from Shelby County who successfully complete administrative sanctions and avoid returning to incarceration.



Source for both charts: TDOD, rev. 7/18





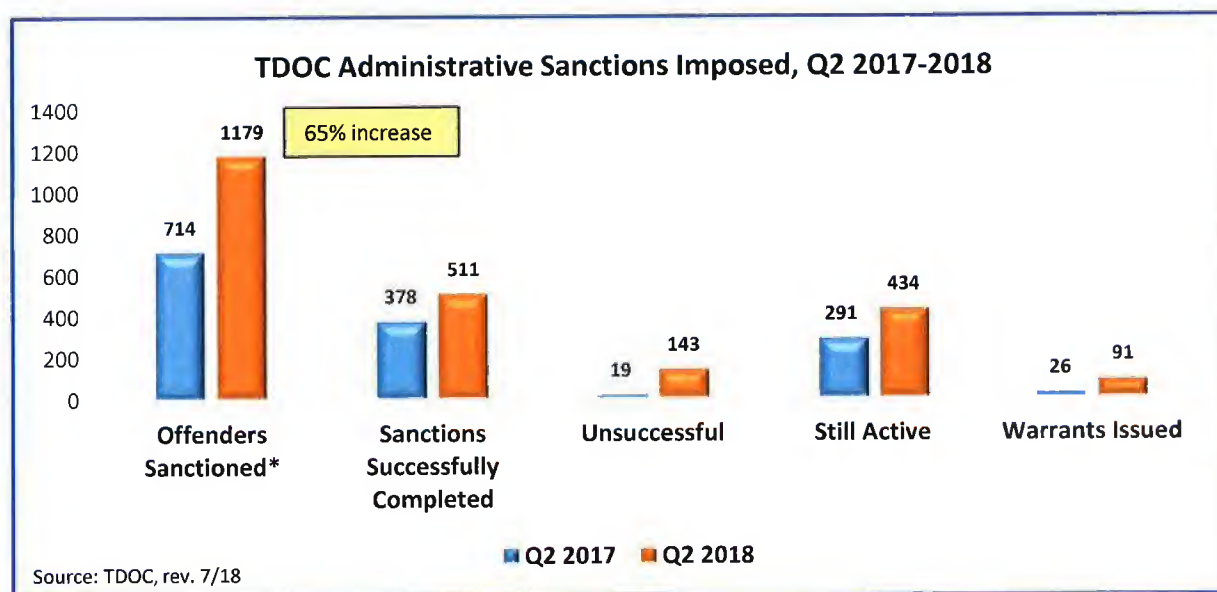
## Goal C: Strengthen intervention programs for ex-offenders.

**Objective 2 (continued): Effectively implement the state's new system of “swift, certain and fair” administrative sanctions in lieu of incarceration for violating certain conditions of probation or parole.**

**OBJECTIVE OWNERS:** TN Department of Correction

**Outcome:** Increase the proportion of individuals from Shelby County who successfully complete administrative sanctions and avoid returning to incarceration.

*The chart used the data from the prior page and compares Q2 2017 and 2018. In the second quarter 2017, the data reflected 55.6% either successful or still active and 44.3% either unsuccessful or had warrants issued. In the second quarter of 2018 the results were: of 1179 sanctioned, 945 were either successful or still active (80.1%); 234 were either unsuccessful or had warrants issued (8.9%). (If looking solely at those with successful completion, omitting those still active, 52.9% of 2017 second quarter participants were successful and 43.3% of 2018 second quarter participants were successful.)*



*\*The offender numbers on this chart combine probationers and parolees.*

## Goal D: Enhance domestic violence prevention and intervention efforts.

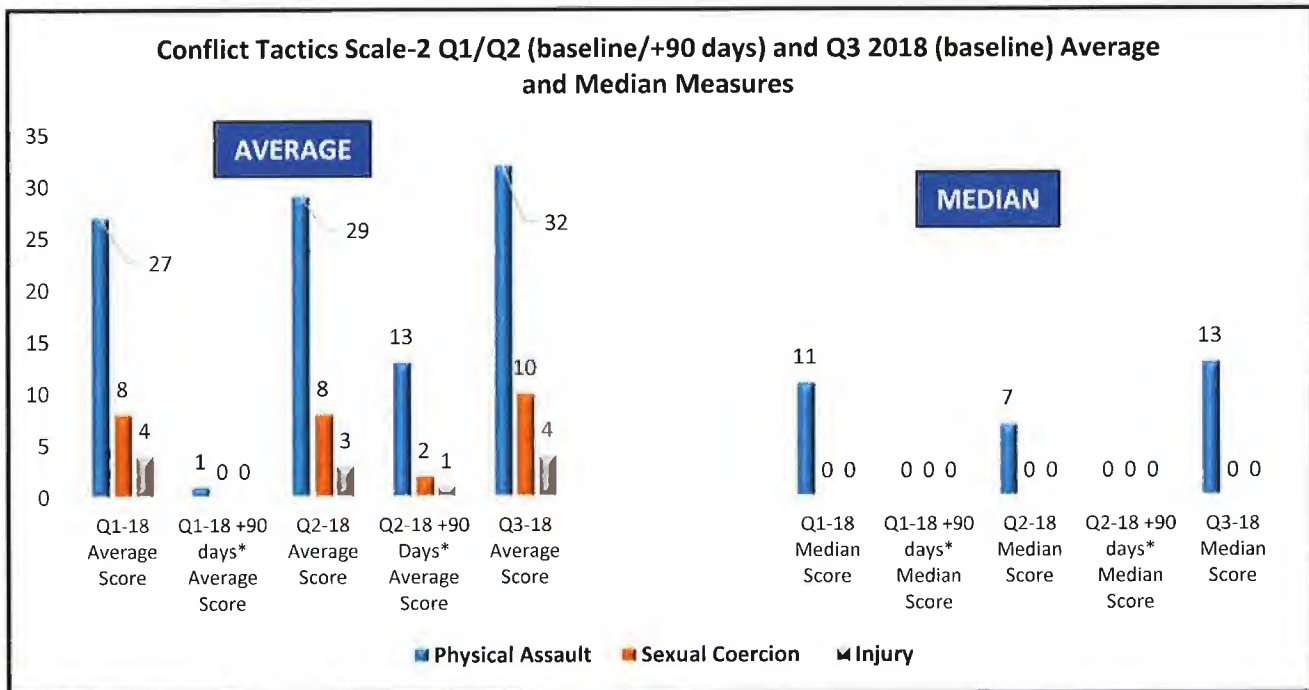
**Objective 1: Evaluate and expand the success of the Family Safety Center in reducing re-victimization.**

**OBJECTIVE OWNERS:** Family Safety Center, Crime Commission)

### Outcomes:

**Reduce the percentage of FSC clients experiencing re-victimization by at least 20% by 2021.**

Family Safety Center is now using the Conflict Tactics Scale-2 as the measure of revictimization, relating to self-reported incidents within the past 90 days of the administration of the questionnaire. This measure was implemented in late 2017 and reached a reliable level of reporting in the first quarter 2018. Therefore, 2018 will serve as the baseline. \*The scale is administered at the time of service and at approximately 90 days later. This chart reflects initial scoring across three quarters (cohorts) and +90 days for first and second quarters. The CTS-2 assesses the severity of incidents IPV clients have experienced, including the frequency of physical assault, injury, and sexual coercion experienced in a relationship. Improvement is measured by declining scores. Not all individuals with an initial score will be reachable or willing to take a +90 days scoring evaluation. Therefore, the "N" is different for these testing periods (see, number of clients scored).



Source: Family Safety Center Rev. 10/18

Average Scores						Median Scores					
CTS2	Q1 2018 Cohort Average Score	Q1 2018 Cohort +90 days* Average Score	Q2 2018 Cohort Average Score	Q2 2018 Cohort +90 Days* Average Score	Q3 2018 Cohort Average Score	CTS2	Q1 2018 Cohort Median Score	Q1 2018 Cohort +90 days* Median Score	Q2 2018 Cohort Median Score	Q2 2018 Cohort +90 days* Median Score	Q3 2018 Cohort Median Score
Physical Assault	27	1	29	13	32	Physical Assault	11	0	7	0	13
Sexual Coercion	8	0	8	2	10	Sexual Coercion	0	0	0	0	0
Injury	4	0	3	1	4	Injury	0	0	0	0	0
Number of Clients Scored	488	153	859	27	759		488	153	859	27	759

## Goal D: Enhance domestic violence prevention and intervention efforts.

**Objective 1 (continued): Evaluate and expand the success of the Family Safety Center in reducing re-victimization.**

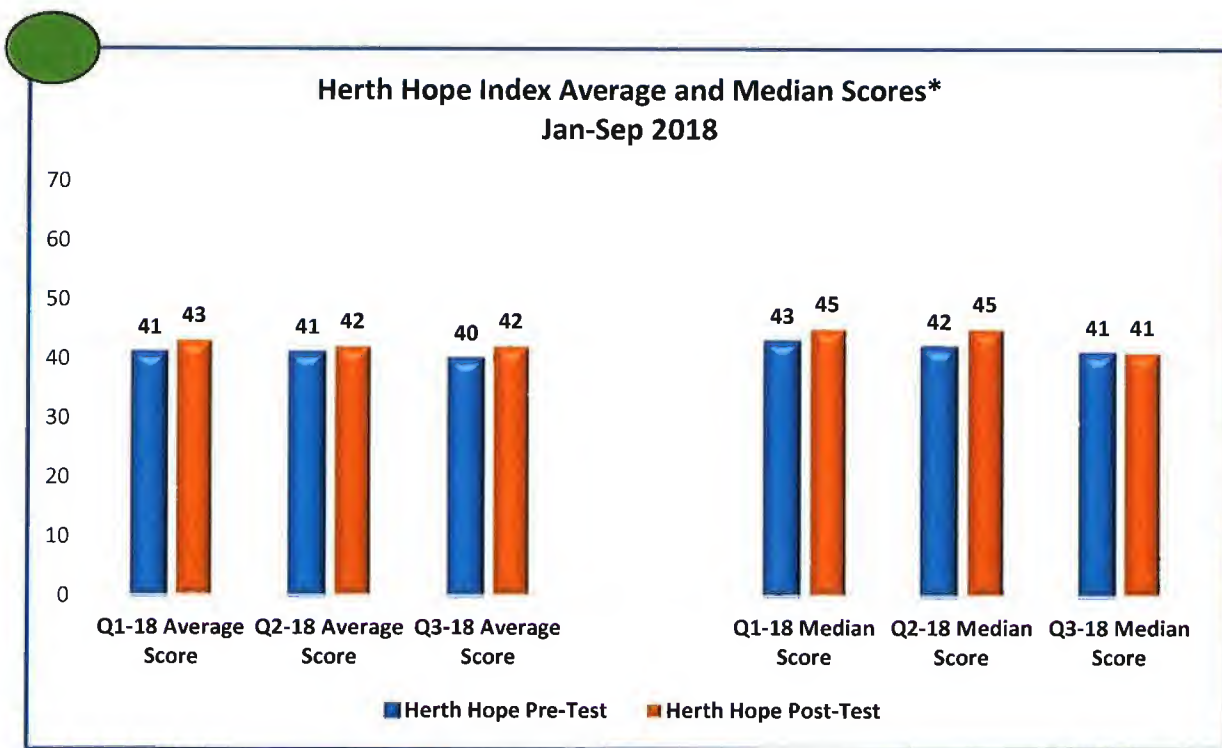
**OBJECTIVE OWNERS:** Family Safety Center, Crime Commission)

Outcomes, continued:

### Increase the number of FSC clients reporting improved outlooks on the Herth Hope Scale.

*This scale measures outlook and is an examination of a client's level of hopefulness immediately before and immediately after seeing an FSC navigator. This measure assesses change in client's future goals, positive outlook, sense of direction, and belief that life has value and worth. FSC implemented use of this scale as a metric during the 3<sup>rd</sup> quarter 2017. Improvement is measured by increasing scores.*

Source: Family Safety Center Rev. 10/18



\*Graph reflects pre- and post-scoring only for those who took the post-test.

Number of Individuals Screened			
	Q1-18	Q2-18	Q3-18
All Pre-Tests	420	618	713
Pre- & Post Tested	89	87	303



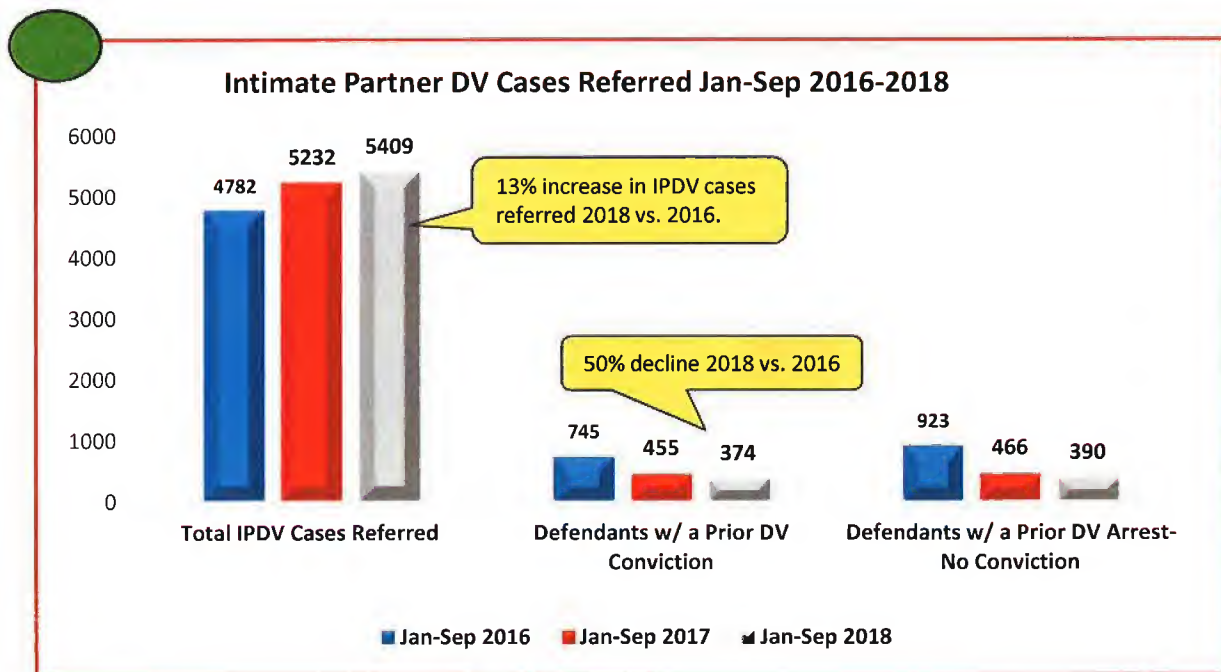
## Goal D: Enhance domestic violence prevention and intervention efforts.

**Objective 2: Effectively implement a “domestic violence initiative (DVI)” model in which multiple law enforcement agencies team up with community members and social service providers to deal with repeat domestic violence offenders with a “carrot and stick” model.**

**OBJECTIVE OWNERS:** District Attorney's Office

**Outcome:** (Note: the DVI initiative was in planning stages in 2017 and will be implemented in 2018. As a result, 2017 will likely serve as a new baseline for measuring success of this initiative. \*Complete data from November 2016 is not available due to a computer system transition. Therefore, comparison to 2016 must take this omission into account.

**Reduce the number of offenders with prior domestic violence convictions by at least 25% by 2021.**



Source : District Attorney's Office, rev. 10/18.

## Goal D: Enhance domestic violence prevention and intervention efforts.

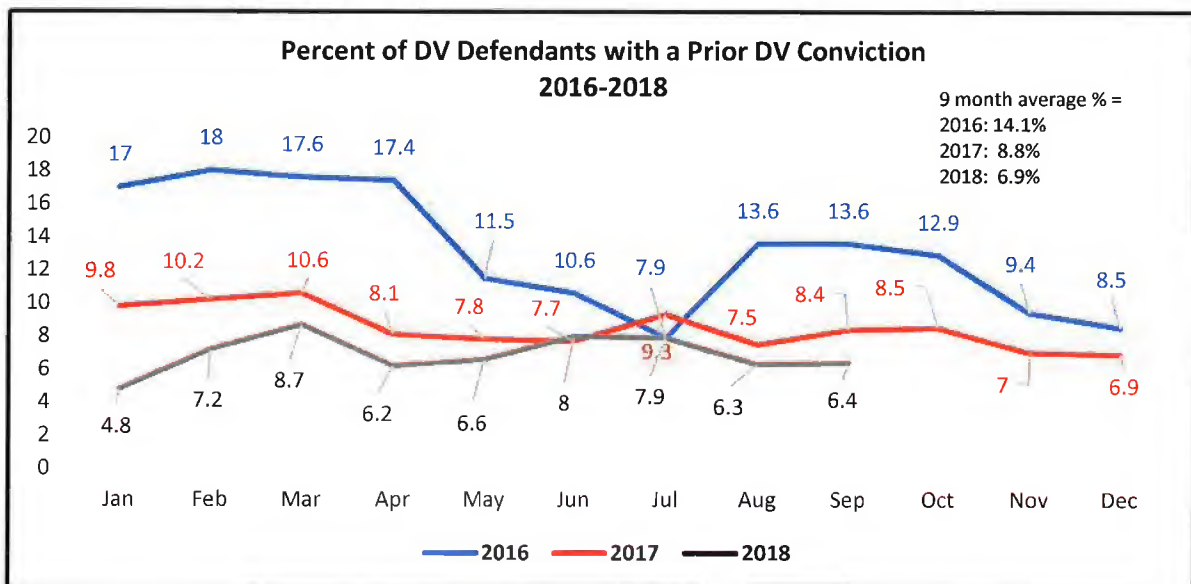
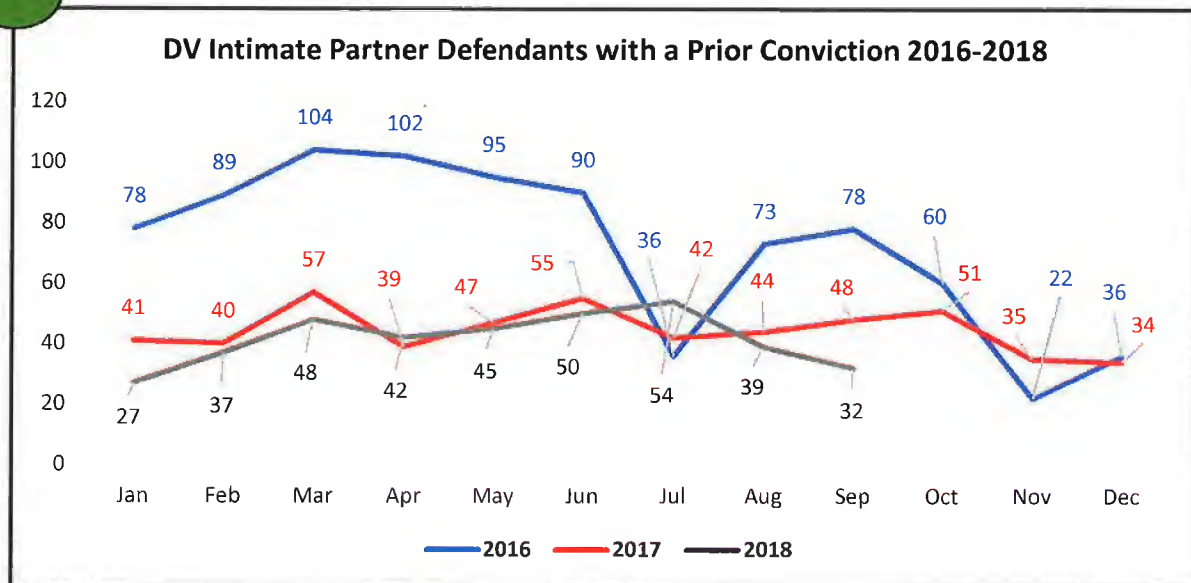
**Objective 2 (continued): Effectively implement a “domestic violence initiative (DVI)” model in which multiple law enforcement agencies team up with community members and social service providers to deal with repeat domestic violence offenders with a “carrot and stick” model.**

**OBJECTIVE OWNERS:** District Attorney's Office

**Outcome:** (Note: the DVI initiative was in planning stages in 2017 and 2018, and will be implemented in the 4<sup>th</sup> quarter of 2018. \*Complete data from November 2016 is not available due to a computer system transition. Therefore, comparison to 2016 must take this omission into account.

Source for both charts: District Attorney's Office, Rev. 10/18.

**Reduce the number of offenders with prior domestic violence convictions by at least 25% by 2021.**



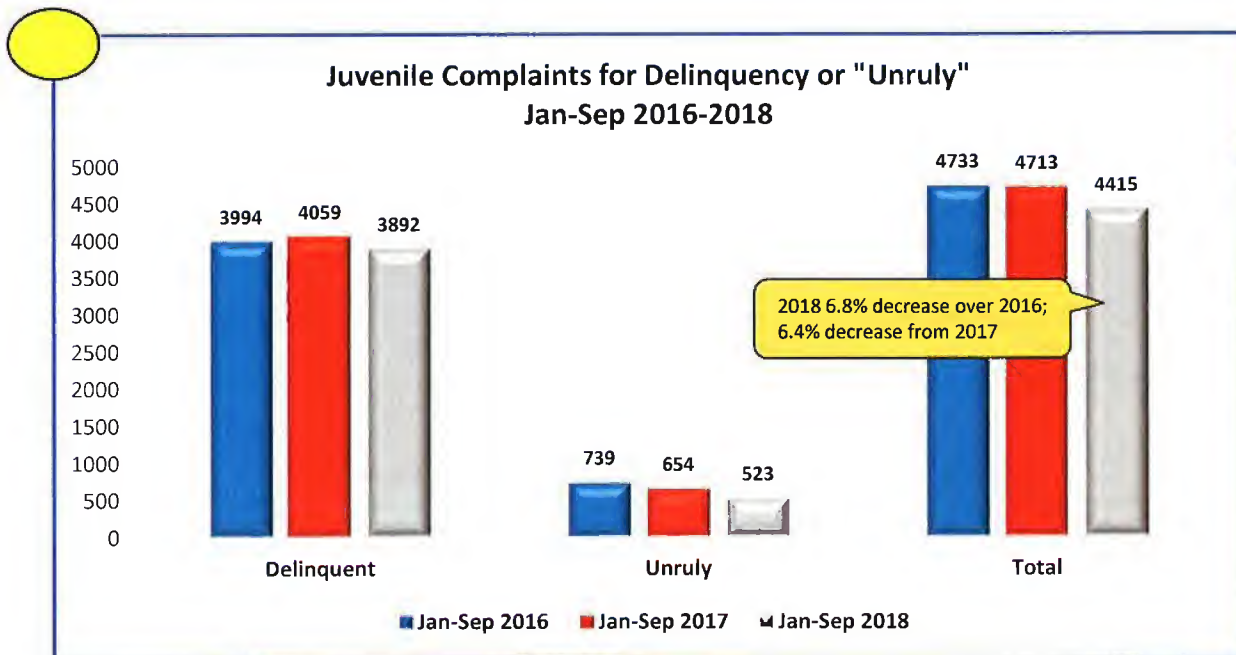
## Goal E: Enhance interventions for youth committing delinquent acts.

**Objective 1: Establish a youth assessment center (YAC) to provide needs assessments and appropriate interventions for non-violent youthful offenders (both delinquent and status offenders) rather than automatically involving them in the criminal justice system.**

**OBJECTIVE OWNERS:** Shelby County

**Outcomes:** Reduce the number of youth\* referred to Juvenile Court by at least 50% by 2021.

*(The assessment center has been in the planning stages and therefore not yet implemented as an intervention. Data to date, therefore, does not directly reflect on the intervention outcome.)*



Source: Shelby County Juvenile Court. Rev. 10/18 Numbers exclude other categories of cases brought to Juvenile Court such as dependency claims but may include special programs.

*\*Number of youth generally refers to one child per day. Child committing another offense in a completely separate incident, could be counted more than once. "Unruly" refers to status offenses such as truancy, underage drinking, and curfew violations.*



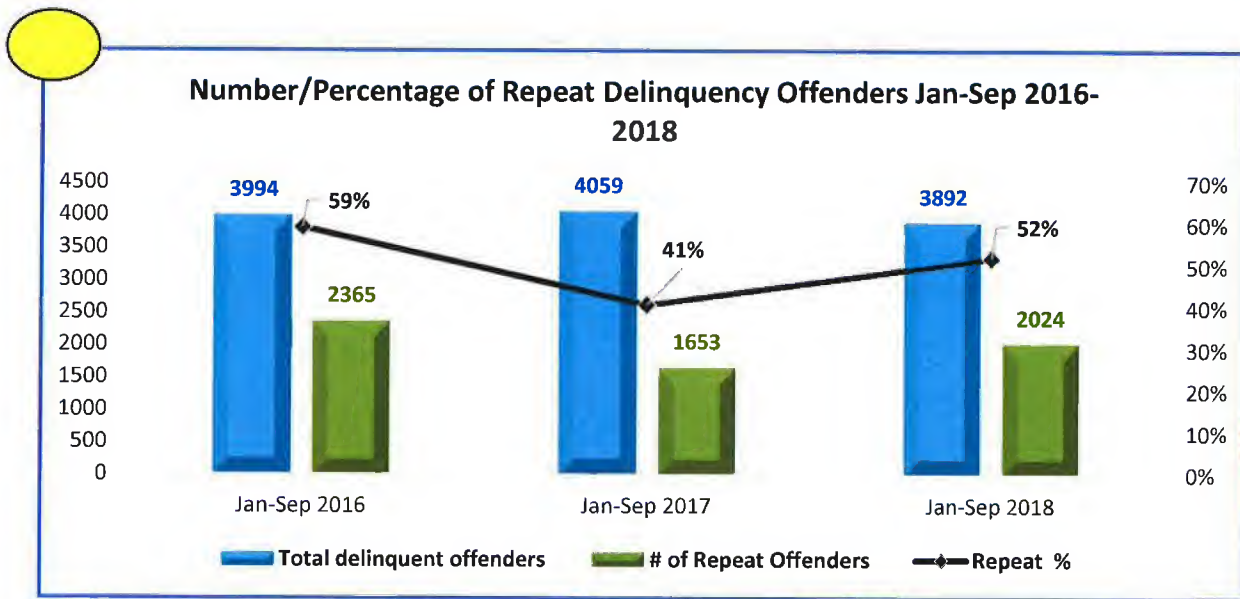
## Goal E: Enhance interventions for youth committing delinquent acts.

**Objective 1 (continued):** Establish a youth assessment center (YAC) to provide needs assessments and appropriate interventions for non-violent youthful offenders (both delinquent and status offenders) rather than automatically involving them in the criminal justice system.

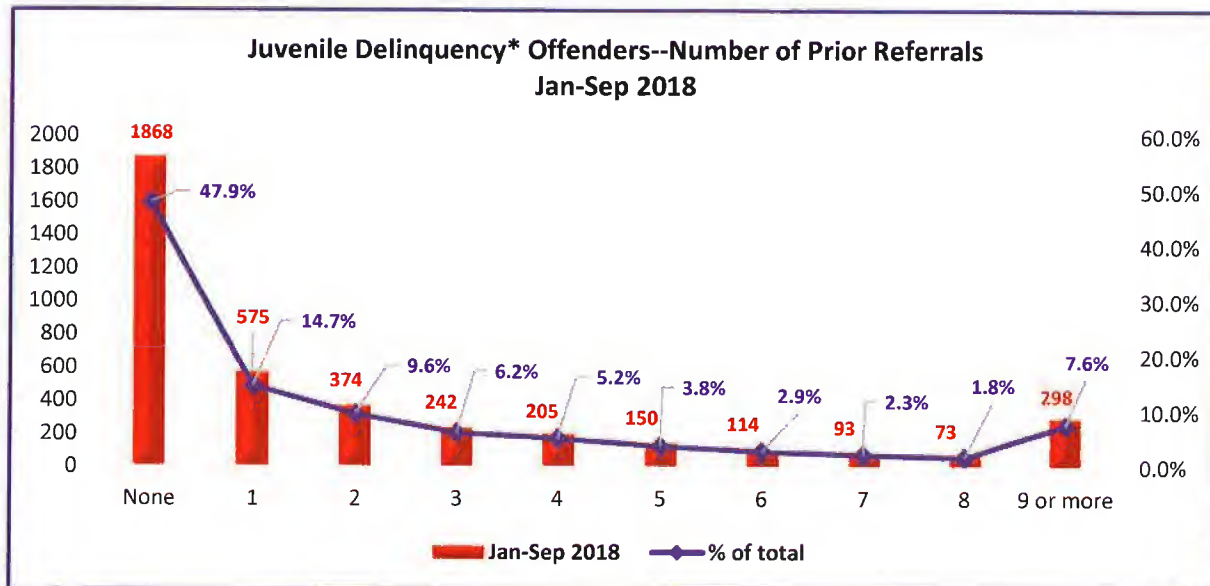
**OBJECTIVE OWNERS:** Shelby County

Outcomes, continued:

Reduce the number of juveniles committing repeat delinquent acts by at least 35% by 2021.



Source: Shelby County Juvenile Court Rev. 10/18



**About 52% are first time offenders.**

Source: Shelby County Juvenile Court. Rev. 10/18 \*Excludes Unruly. Total Percent = delinquent recidivists/ delinquency complaints.

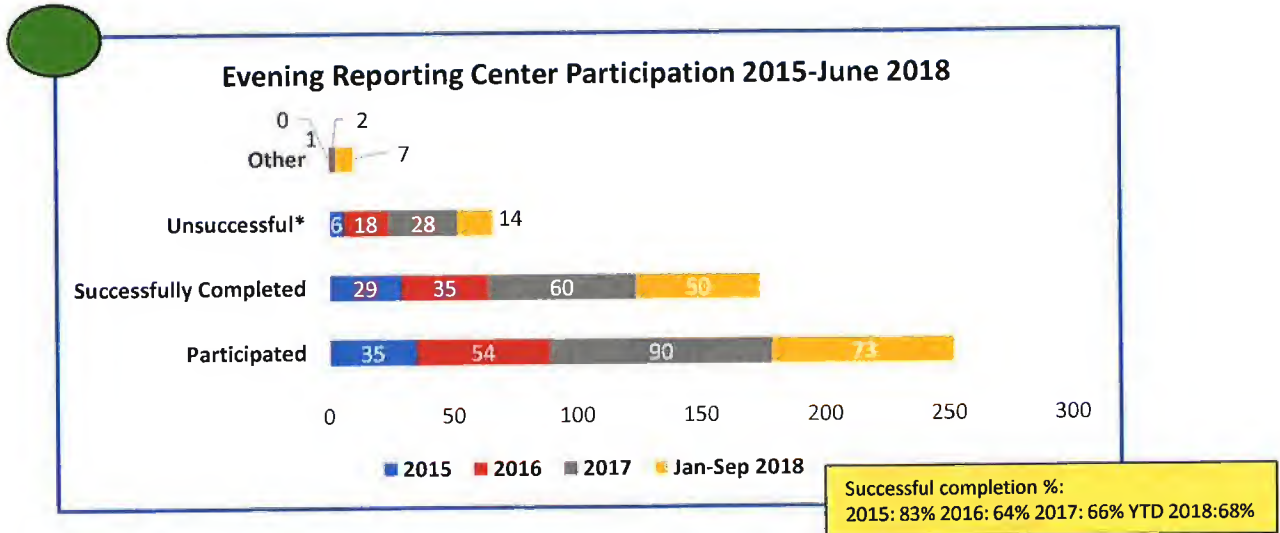
## Goal E: Enhance interventions for juveniles committing delinquent acts.

**Objective 2: Develop a system of Evening Reporting Centers (ERCs) across the county to serve more delinquent juveniles at the community level.**

**OBJECTIVE OWNERS:** Juvenile Court, Shelby County Schools

**Outcomes:** (The expanded ERCs have yet to be implemented but funding for an additional ERC was approved in the Shelby County budget process. This data reflects results from the existing ERC operated by JIFF.)

**Maintain a compliance rate by participants with the ERC program requirements of at least 85% by 2021.**



Source for both charts: Shelby County Juvenile Court. Rev. 10/18

Based on program start date and number of referrals, not distinct juveniles (some may have participated more than once).

\*Unsuccessful includes those who did not complete the program, were re-arrested, were non-compliant, and/or were runaways. "Other" category includes excused (3), referral declined (3), and removed to DCS custody (1).

**By 2021 less than 10% of participating juveniles will commit new offenses during their ERC participation and less than 30% will commit new offenses within one year of completing the program.**

